

# VALL Review

Vancouver Association of Law Libraries

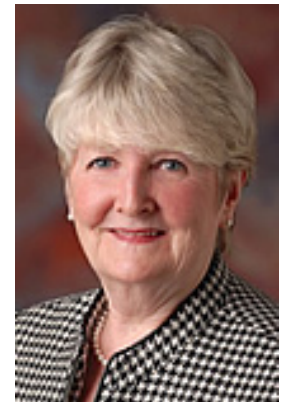
Volume 21, No. 3

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## The President's Desk

Another VALL year draws to a close and what an amazing year it has been. We have learned a great deal about ourselves and the work we do. We have celebrated, commiserated and supported one another through the toughest economy most of us have ever experienced. Without the backing and expertise of Steve, Gillian, Katie, Elena, Lynda, Graeme, Gabriella, Susannah, Beth and Rob, it would have been difficult at times to see the way. I owe then all my sincere thanks and for those "retiring" from the Executive this year, VALL owes them a huge debt of gratitude for their efforts. We are actively recruiting for several positions on the Executive at the moment, so if you would like to learn more about this, or would like to nominate someone, please contact Steve Matthews. There is also room for people who can make a small contribution from time to time. Our major triumph last December would not have been possible without a veritable army of helpers.



**Wilma MacFarlane**  
**VALL President**  
**2008-2009**

We offer our congratulations to Andy Froese of Alexander Holburn who is the recipient of the Peter Bark Bursary this year. At the time of writing Andy is in Washington DC taking in all the sights and sounds of the 100<sup>th</sup> Anniversary SLA Conference. The trip of a lifetime. He does have one mission from me, amidst all the sessions and soirees he will have to attend, he has to get a picture of Bo the White House dog for the VALL website. I am sure our intrepid Andy is up to this challenge.

In VALL we have discussed successor planning and mentoring frequently over the past few years. Many of our colleagues are at or nearing retirement. Good news! We now have 13 student members. For this we can thank Beth Galbraith, Teresa Gleave, Susy Caird, Sarah Munro and Gabriella Barsoum who have all been out in the library community either teaching or spreading the good word. In the case of Gabriella, as Membership Secretary, keeping them all in the fold.

One major departure from our ranks this year was our effervescent colleague Gwendoline Hoar. Gwendoline promises to attend the odd meeting, keeping us up to date with her exploits as well as taking us up on the offer of "one free lunch" as our first Lifetime Member.

It is with sadness I sign off this last column as your President. It has been a wonderful experience and all this the result of saying yes to a phone request from Susan Cryslar. Trust me, there's nothing quite like stretching yourself to the limit as there are surprises round every corner. One bonus, wonderful colleagues, who have become lifelong friends. Please note I will still be around next year but stepping off the podium for a period in the wings is perfect timing for this old chorister.

On with the motley...

# VALL Review

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## From the Editors

**Beth Galbraith, Clark Wilson LLP  
and Susannah Tredwell, Lawson Lundell LLP**

We've opted for a slightly less traditional editors' note this issue. Enjoy!

### Oatmeal & Chocolate Chip Cookies

- 1 stick butter
- 5/8 cup brown sugar
- 1 egg
- 1/2 teaspoon vanilla extract
- 1 cup flour
- 1/4 teaspoon baking powder
- 1/2 teaspoon baking soda
- 1/4 teaspoon salt
- 1/2 cup oats
- 3/4 cup chocolate chips

Mix the butter and sugar together until creamy. Whisk egg and vanilla extract and add to the butter-sugar mixture. In a separate bowl, mix flour, baking powder, baking soda and salt together, then stir into butter-sugar mixture. Add oats and chocolate chips.

Put the cookie dough onto a baking sheet, using approximately 1 tablespoon of dough for each cookie, and placing them about 1 inch apart onto a cookie sheet. Bake at 350°F for 12-15 minutes.

The VALL Review is the official newsletter of the Vancouver Association of Law Libraries. VALL is composed of members of the law library community interested in discussing issues and sharing ideas. Opinions expressed in the newsletter are those of the authors and do not necessarily represent VALL policy or position. Unsolicited submissions are welcome. VALL reserves the right to edit submissions.

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## **What I Like About You: getting the most out of your relationship with your vendors**

**Jeff Purkiss, LexisNexis Canada**

I recently read, with great interest, an article I linked to from the VALL website titled, "Happy Together". The article was a brief "how to" guide for maintaining happy librarian-vendor relationships. I found it to be very accurate. So, rather than write a response to it, I thought I might just slightly expand on it with some more thoughts from the vendor perspective.

### **Changing Roles**

I think one of the most critical things that is occurring, partially based on our current economic malaise, is that both librarians and Account Executives (AEs) find themselves with more responsibility. There are more customers, products and demands, yet ultimately no more time or resources. From the AE's perspective this means priorities have to be set. Just as a lawyer's or a librarian's time is finite, and therefore valuable, so is the time of an AE who treats his job as a profession.

An AE will need to define not only which products present the best value to the firm, they also need to decide which firms present the most viable path to success in each particular circumstance. The firms that tend to be more open, coordinate well, synergize, share information, explore new products, and share time will ultimately receive more attention. With that in mind I introduce my five ingredients that foster long term, mutually beneficial, low(er) stress relationships with your vendors. They define, "What I like about you!" – the librarian who keeps the relationship "Happy Together!"

### **Ground Rules Never Hurt**

This was mentioned in the HT article but I think it absolutely needs to be underscored especially in the new, do-more-with-less, economic environment. This comment again is aimed at both parties in the relationship. Since time is valuable, it is important to at least set general outlines for the relationship. One of the most important rules is how often you feel you need to see your AE face to face each year. Generally, an AE is going to be asked by his management to conduct quarterly business reviews. As such, they may want to know what is happening at a particular firm. Therefore, internally speaking, an AE may feel some pressure to connect with an account at least quarterly or four times a year. Sometimes this may be more, sometimes less, but I think if both parties know the expectations upfront and there is some flexibility on both sides, then there shouldn't be any misunderstandings or disappointments. I would expect that two (possibly three) of those meetings would occur face to face.

### **Time is Valuable to Both Parties**

Since time is valuable to both parties, I think it is important to have some idea about what will be discussed at the meeting. An agenda might be taking it a step further than it needs to go, but a quick email to outline the four or five items you mutually need to cover will help keep things on track. A corollary to this would be to make sure that both parties bring along the notes, invoices, contracts, questions, statistics which need to be discussed.

### **It's Our Business, But It's Also a Community**

We tend to forget in the hustle of day to day activities and in the emotional nature of contract negotiations, that we are in business together and it should be for mutual gain. We also need to try and remember that we both belong to the same, small legal research community. If we are going to build trustworthy and mutually beneficial long term relationships, both parties have to be equitable and reasonable. There is really very little to be gained in going in any other direction if there is any hope of achieving mutual goals. If the relationship is to remain happy together within the wider community, it is more easily accomplished if the AE has a reputation of fairness and it is returned in kind. It's just easier for all.

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## More On, Well, More!

The HT article mentions multi-year agreements as a helpful tool and I would agree. It offers the librarian budget certainty, administrative time savings, reducing anxiety and generally gets you a better deal. From the AE's perspective, it offers stability of revenue, administrative time savings, possible referral opportunities, ability to focus on other projects or products in other departments in the firm and keeps the powers that be satisfied. This keeps surprises to a minimum and is a very safe and conservative way to operate a business, especially in these economic times.

## Openness to New “Stuff”

Last, from the AE's perspective, if the librarian and their firm are known to be “open” to new content, software or enhancements, this creates opportunities for beta testing and other product trials that otherwise may be missed. I cannot speak for all AE's but operating in a “quid pro quo” environment is probably the most satisfying of all. An AE is generally not in charge of pricing, marketing or other decisions but certainly has many tools at their disposal to assist the firm. Some of these tools which may benefit the firm include early and extended trials, graduated pricing, flexible timing and term of contracts, quicker delivery of product, access to product experts and many more. Often times the AE is asked if they can find a firm to beta test one thing or another and in return there can be return benefits for the firm.

I really did enjoy the “Happy Together” article and I think it was long overdue. My addition to the topic is not an exhaustive list but it is one which outlines more what I personally think tends to make everyone's life somewhat easier. If this can be accomplished, it will ultimately result in a more positive librarian – AE relationship, one which will endure through any economic climate.

## Vancouver Community College adds Korean to its Legal Glossary

Ana Rosa Blue

The Vancouver Community College recently added Korean to its Legal Glossary. The glossary contains 5,000 Canadian legal and court-related terms in English Plain Language, plus their equivalents in six other languages (Chinese, (traditional and simplified), Farsi, Punjabi, Russian, Spanish and Vietnamese).

The Legal Glossary was a result of a lack of consistency in comprehension and use of legal terminology among unaccredited court interpreters working in British Columbia courts, as identified by the Law Courts Education Society of BC and the Vancouver Community College Certificate Program in Court Interpreting. The glossary is aimed to benefit everyone participating in court or legal processes. It aims to explain Canadian legal terminology and to provide foreign language equivalents of those concepts related to Canadian law. Although restricted to 5000 terms, the glossary covers the following areas: criminal law, court-related terms and street language heard in court for drugs and arms.

You can visit the Legal Glossary at: <http://www.legalglossary.ca/dictionary/>

## Law Society of BC launches online Resource Centre

Christine Gergich, B.A., M.A.S., Law Society of British Columbia

The Law Society of BC has opened a new window to legal research with the launch of its new online Resource Centre. Available to all Law Society staff, the Resource Centre is both a web portal promoting legal research tools and a catalogue of the Law Society's internal research collection. Developed by the Records department, the Resource Centre improves access to legal research materials used by the Law Society in their service to the profession and the public. Recognizing that information is increasingly available online, the Resource Centre portal links users to important legal databases, publications and websites. Many of these, notably CANLII and bclaws.ca, are freely available over the internet.

The screenshot shows the homepage of the Law Society of BC Resource Centre. The header features the Law Society of BC logo and the title "Resource Centre for legal research". Below the header is a search bar with a "Keyword" dropdown and a "Search" button. To the right of the search bar is a "QuickLinks" section with a list of links: BC Courthouse Library databases, BC Laws, Best Guide to Legal Research, UBC Law Library, and Vancouver Public Library. Below the search bar is an "Online Databases" section with three sub-sections: CanLII (Free access to Canadian legislation and case law on the Internet. Coverage varies by jurisdiction - for coverage details see Scope of CanLII's Databases.), QuickLaw (Comprehensive source for Canadian legal information including cases, statutes, administrative materials, law review articles, and full-text books.), BC Online (Provincial government databases including information on Land Titles, Property Assessments, BC Companies, registrations under the Personal Property Security Act, and more.), and CLE Databases (Access the Civil Case Digest, printable versions of CLE Course Materials, and the CLE's Webcast Archives.). To the right of the "Online Databases" section is an "RSS" section with a "Choose a different feed..." dropdown and a "Go" button. Below the RSS section is a "Lawyers Weekly" section with a list of news items: Federal lawyers slam wage restraints, Separating couples face uncertain times, National securities legislation doesn't protect Canadians, Boom time for labour lawyers, Divorce during a recession, Trials cancelled due to lack of judges in B.C., Climate change means changing legal landscape, and Dispute resolution in the recession.

Liza Szabo, Investigative Analyst with the Audit and Investigation Department states, "The Resource Centre's 'one-stop shopping' approach for legal research resources has proven to be an effective tool for Law Society staff. In addition to providing quick and easy access to more traditional reference material, the Resource Centre's links to online databases and RSS feeds has effectively expanded our research horizons. It informs us what electronic resources are available and then facilitates access to those collections, all from one central location."

The Resource Centre project also demonstrates how law firms can leverage external resources to enhance their own collections. To implement the project the Law Society partnered with UBC's School of Library, Archives and Information Studies, enlisting the expertise of a graduate student who worked in exchange for academic credit. The software that supports the Resource Center is another example of collaboration. The Resource Centre catalogue is run by [Evergreen](#), an open source solution developed by and for libraries. As open source software Evergreen is free to download but even more important than the price tag is its growing popularity among BC libraries. By the end of 2009 more than 30 public libraries in the province will be using Evergreen to manage access to their collections as part of the Sitka consortium. The Law Society is one of the first special collections in Canada to implement this innovative software solution.

For further information about the LSBC Resource Centre, contact Christine Gergich, Records Analyst at 604-443-5713 or [cgergich@lsbc.org](mailto:cgergich@lsbc.org). For more information about Evergreen and the Sitka consortium, visit [sitka.bclibraries.ca](http://sitka.bclibraries.ca).

# VALL Review



## Vendor Tips and Tricks

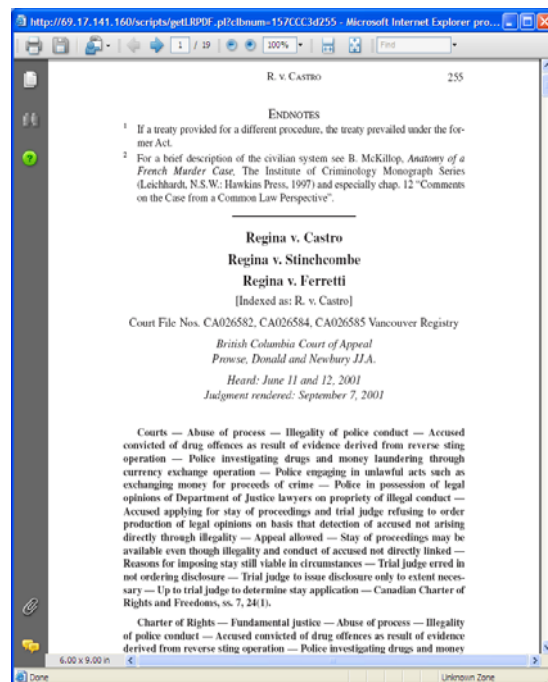
### Searching on BestCase

Janette Nation, Canada Law Book

Canada Law Book's law reports and case summaries are now available on BestCase - a web-based research service that contains Canada's leading law reports, including Canadian Criminal Cases, Dominion Law Reports and Labour Arbitration Cases, as well as a comprehensive collection of unreported decisions dating back to 1977.

#### The PDF feature

1. Once you have a case open, click on the PDF Law Report icon. 
2. This will then bring up an exact copy of the reported version of the case in Adobe Acrobat format, making it possible to print/save/email the PDF copy.
3. Also available are images of original judgments as released by the court, with the official court stamps and signatures. Click on the PDF Original icon. 
4. Download reported or unreported decisions in seconds and include them with your factum, memorandum or in your file.



#### Saved searches

**BestCase** allows you to save your searches for as long as you wish.

1. Select a name for your search and enter it in the text box on the bottom right of the Hit List, labelled "Save search as" – then click "Save".
2. There is a drop down menu above the Navigation Buttons called "Run Saved Search", which allows you to run your search.
3. You can also access your saved searches by clicking on the "Manage saved searches" link. This allows you to run, edit and delete previously saved searches.

#### Words around hits

In **BestCase** it is easy to view your search terms in the context of your results list. From the results page, you can select 3, 5, 10 or 25 "Words around hits" from the drop-down menu.

All these features are also included in Canada Law Book's other online research services, including **Criminal Spectrum** and **Canadian Labour Law Library**.

## Cost-effective ways of pulling U.S. caselaw on QL

Angeline Han, Lexis Nexis Canada

The most cost effective way to pull U.S. caselaw on QL is to still use the 'Find by Citation' field in the big blue box on the Home page. However, this will not always work, so as a workaround:

- Enter the citation (e.g. **509 us 688**) in the **Shepardize a U.S. Case** field. The underlying cost for this would be \$6.25.
- Once you have the Shepards record on your screen, look for the citation link to the case (in the top left hand corner along the shaded bar). The underlying cost to click on this would be \$3.00.
- So the underlying total to pull the U.S. case this way would be \$9.25 (as opposed to \$150).

The **Shepardize a U.S. Case** field is built to recognize all U.S. case citations that have a Shepards record, while the 'Find by Citation' field is built more to recognize all Canadian case citations (and the odd U.S. case citation).

## Choosing a Search Method on CCH Online

Pamela Dixon, CCH Canadian Limited

CCH Online provides a variety of search forms, each specifically designed to help you find what you are looking for easily and efficiently. Only those search forms which pertain to your subscriptions are listed in the Search Menu, under the following headings:

- Topic Searches (to search specific areas of law, e.g., tax, securities or payroll, etc.);
- Case Searches (to search specific areas of case law);
- Contents Search (to select the scope of your search from the table of contents).

A "Search Tips" link is included on each form providing instructions on its use.

If you want to find a specific tax or securities document, and you know the section of the Act or numerical reference, you can find such documents easily by selecting "Go to Specific Document" on the Search Menu and then entering the document information in the text field and clicking the Search button.

### 42<sup>nd</sup> Annual WestPac Meeting

Victoria BC, October 8 – 11, 2009

The American Association of Law Libraries' Western Pacific Chapter will hold its Annual Meeting from October 8-10, 2009 at the [Laurel Point Inn](#) in Victoria, British Columbia. This conference is hosted by WestPac and the [Diana M. Priestly Law Library](#), University of Victoria. The local arrangements committee is busy firming up the programme and social events, which will include presentations and events highlighting current international legal and cultural issues of local and broader significance. Please see our website for further information at <http://library.law.uvic.ca/westpac2009>. Pre and post conference tours have also been planned.

**Hotel:** Laurel Point Inn <http://www.laurelpoint.com/>

**Host Library:** University of Victoria, Diana M. Priestly Law Library <http://library.law.uvic.ca>

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## VALL Review Survey: Media Monitoring Services and Current Awareness

Beth Galbraith, Clark Wilson

A large part of our jobs in the library is keeping up with current awareness and trying to decide if the most recent internet and technological tools can be used to make our jobs easier and faster. With this month's VALL survey on Media Monitoring, we hoped to get a snapshot of what VALL members are doing to monitor media and current events. We had 34 respondents to our little survey and here is a summary of what was discovered:

Who is actually using RSS Feeds and and reader service? 70% of respondents use a media monitoring or RSS Reader service; 23% do not use a service because they do not find it useful and a small 6% responded that they did not like using RSS feeds. RSS feeds are dominating websites and the web, encouraging people to use them as a way to be informed of updates to websites without having to check the websites everyday. For a few years, Bloglines was one of the most popular RSS reader services but some other names have emerged that organize the feeds better. Google reader emerged as the most popular RSS reader service with 52% of responses. Bloglines was the second most popular with 36% of responses and Newsgator and Yahoo were the others selected. We had many comments on this question, FeedException was mentioned as another source for RSS feeds and someone also mentioned that they have RSS feeds set up through their Inmagic database.

Those who do use RSS feeds mostly check these services once a day, while 35% check it multiple times a day, 11% twice a week and 7.7% check their readers less than once a week or once a month.

Many library staff are also in charge of distribution with 53% of respondents answering yes. 39% say they do not distribute information from RSS feeds and 7% do not know.

For those who do not use RSS feed services, we asked how else you monitor news and current events? Email alerts were a common response as well as checking websites the old fashioned way to see if there are new updates, listservs and checking print newspapers and online papers were also popular responses. This is interesting as it proves that new technology isn't always faster or better.

Subscription alert services are not popular, mostly due to their high cost: 63% of survey respondents said that was the reason they did not use the alert services provided by WestlaweCarswell or Quicklaw, 18% did not find the services useful and only 6.3% use them all the time.

There are many favourite sources for current awareness out there. SLAW and BCCLS are only two of many. Other sources mentioned in comments were: CLEBC, legal association news, FPinfomart; newspaper websites; blogs (e.g. Library Boy); UBC's website, *Lawyers Weekly* and print newspapers.

Our bonus question on social networking revealed that 39% of respondents are not blocked from social networking sites, but are not interested in these sites, 28% are blocked and agree with the blocking and 32% are blocked from these sites at work, but wish it was available. It would also be interesting to know who uses social networking sites for their work? Is anyone getting requests to look up people on sites like Facebook?

I also received some other interesting feedback on the survey. Mike Pasta from Quickscribe mentioned that they too offer email alerts and RSS feeds that are very popular with VALL members. A couple of other members mentioned that email alerts are still one of the most popular forms of receiving updates, they are easier to forward to people for distribution, allows access to updated information without having to login to another website and is easy to organize and keep track of.

Thank you to all respondents for taking the time to do the survey. I hope that this is a topic that will generate discussion among VALL members and hopefully give us all some ideas on what kind of services are out there for current awareness.



## CALL Conference Report

*The Canadian Association of Law Libraries conference was held in Halifax, Nova Scotia this year.*

### Embedded Librarians: Our Future or Our Fear?

**Teresa Gleave, Fasken Martineau DuMoulin LLP**

Judith Siess, President of Information Bridges International Inc., presented an enjoyable, provocative and ultimately upbeat vision of a future with fewer or no libraries, but with more librarians.

With more resources available online, and more users who only want to use electronic resources, the notion of the library as a physical place is becoming less relevant. Libraries will not disappear, because certain resources (especially in the legal field) will never be digitized, but most of the resources users want are or will be electronic. A response to this shift in our users is the concept of the embedded librarian, one who works directly within the business unit of an organization; or by "virtual" embedding, delivers library service in a virtual workspace, providing high-quality research and value-added information without a physical library. Librarians will continue to be in demand because our skills in expert searching, knowledge of available resources for our user's subject areas, plus our strong service ethic are essential to guide our users through the complexities of the online universe.

Ms. Siess augmented her lively talk with a scholarly paper including a valuable bibliography which is available on the CALL/ACBD website. I think it is recommended reading for everyone who is interested in the future of our profession. You can find her PowerPoint presentation at <http://www.callacbd.ca/conferences/2009/Siess.ppt> and the text of the paper at <http://www.callacbd.ca/conferences/2009/SiessPaper.doc>.

### A Thank You to Arthur Vaz

**Graeme Dempsey, Lawson Lundell LLP**

It's hard to find the right words to summarize our collective feelings about Arthur Vaz. He has been a part of our lives for such a long time, and his recent departure is still sinking in. I first came to know Arthur when I began my tenure at Lawson Lundell in 1999, although I had known him socially from previous VALL lunches. I remember those happy occasions when Gwendoline would advise that Arthur was coming in for a visit in order to promote the latest Butterworths titles or to personally deliver a new BCBCA consolidation. Upon hearing the news, we would all be smiling and eagerly anticipating Arthur's arrival. For his presence was truly a delightful happening in our community. Not only did he bring with him a considerable knowledge of all Butterworths and Lexis products, but he would also proudly show us (often at our request) the latest photos of his beloved children. It was always a pleasure to learn of their growing achievements, and to see him talk of them with such joy. And believe me, the arrival of the twins into the Vaz household was really big news in the VALL community!

But Arthur is obviously more than just a devoted father. During his reign as our local Butterworths rep, he became a rock in our time of crisis, and was always finding solutions to any problems we encountered. Whether advising our community on soon-to-be-published books, keeping us apprised of Lexis Nexis online developments, or deftly arranging replacement pages for loose-leafs, Arthur generally made our working lives much easier, and certainly much richer. His immaculate professionalism, his hardworking sensibility, and his gentle manner all combined to make him an indispensable gem to VALL. He was a pillar in our community, and someone many of us regard as being an exceptional colleague and friend. We wish him much success and happiness in the future, and we are profoundly grateful for all of his hard work through the years. We will miss you, Arthur.

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## Member Announcements

**Mercedes Bourgaize** has recently retired from Harris & Co. **Wendy Deighton** has moved from Stikeman Elliott to Harris & Co. to replace Mercedes as librarian, and **Dorothy Blok** has replaced Wendy at Stikeman Elliott.

**Andy Froese** is the winner of this year's Peter Bark Bursary. Andy used the bursary to attend the SLA Conference in Washington DC in June 2009.

**Agathe Holowatinc** has joined Lawson Lundell LLP as the firm's new Reference Librarian. Agathe is a recent graduate of the UBC School of Library, Archival and Information Studies.



Aaron Tribe (wearing a hat knitted by Beth Galbraith)

**Christina Tribe** gave birth to a six pound baby boy, Aaron, on June 10, 2009.

**Melissa Williscroft** has joined Harper Grey as Christina Tribe's maternity leave replacement. (See *Melissa's biography on page 11.*)

*If you have recently switched employers, received a promotion, or if any of your contact information has changed, please drop a line to VALL Review Editors & Membership Secretary. We also welcome short biographies of new members.*

## VALL Review Newsletter Article Content Submission Guidelines

Please take a look at the guidelines below and contact the VALL Review Editors if you have any further questions. You do not have to be a VALL member to write for us. Anyone is welcome to contribute to the VALL Review as long as you meet the guidelines below. Thanks for your support and interest!

### Purpose of VALL Review

- To provide short news and articles on library information and knowledge management developments of interest to VALL members with a priority focus on legal information and related issues concerning the legal sector.
- To highlight resources of interest to VALL which would be useful to the legal community and for professional library staff development.

**Authors** are advised to submit their draft articles that meet the minimal criteria:

- 1) In Microsoft Word, plain text or RTF.
- 2) Maximum of up to 800 words for full articles.
- 3) Single spaced with paragraphs.
- 4) Functional URLs and corresponding footnote bibliographic information for further reading.
- 5) Identification of author, their official position title and parent organization.

**Publishers and vendors** should only highlight for submission any new product developments that the vendor has not yet publicly released or that the vendor would like feedback from its customers. (Note: If a vendor has already released public marketing information to all customers on its corporate web site, VALL Review editors will exercise rights to determine if there is sufficient space to include the submitted information, in light of other VALL content publishing priorities.)

## Membership Matters

VALL is delighted to welcome the following new and returning members:

**Dorothy Blok**, Stikeman Elliott LLP (dblok@stikeman.com)

**Manuela Boscenco**, student at UBC SLAIS (mboscenc@interchange.ubc.ca)

Manuela is a SLAIS student in her final year of the Joint program at UBC. Her academic background is in Linguistics and English and German Literature. She is originally from Romania. She is currently doing her second co-op with the Library Development Office at UBC as Promotions Coordinator. She is interested in doing a Professional Experience at a Law Library. Fun trivia: she is an avid dancer (Latin, Jazz), traveler and soccer player.

**Kejo Buchanan**, student at Langara (kameke@yahoo.com)

Kejo is a library technician student, close to graduation, with an interest in maintaining and sharing information. She enjoys her time as a volunteer narrator at a disability centre. On a personal note, this Ontarian is slowly evolving to the Vancouverite way of life, enjoying the rhododendrons and boasting of her discovery of the best croissants and cappuccino in the city.

**Andrea Galbraith**, student member (galbraith-andrea@yahoo.ca)

**Larissa Halishoff**, student member (larissa.halishoff@gmail.com)

**Angeline Han**, LexisNexis Canada (angeline.han@lexisnexis.ca)

**Nicholas Logan**, student at Langara (Nlogan01@mylangara.bc.ca)

**Joni Sherman**, student member (jonicsherman@yahoo.ca)

Joni is a recent graduate (December 2008) of the Library and Information Technology program at Langara College. She is the youngest of nine. Her new found love is the law library environment, discovered when she worked at the Department of Justice on a four month contract. When she's not working, she is either on her bike or in the garden where she feels right at home.

**Melissa Williscroft**, Harper Grey LLP (mwilliscroft@harpergrey.com)

Melissa Williscroft is now working at Harper Grey LLP on a one-year mat leave contract. She moved back to Vancouver from Saskatoon, where she was working at the University of Saskatchewan's Engineering Library. Melissa completed her Lib Tech diploma at SAIT Polytechnic in Calgary.

## Lifetime Membership

VALL now has a new category of member: that of Lifetime Member. Lifetime membership is complimentary and is open to VALL Members who have retired from the profession.

A lifetime member is entitled to:

- a password that allows access to the online VALL Directory and VALL Review
- receive luncheon and workshop notices by e-mail
- be the guest of VALL at the December luncheon in the year they receive the Lifetime Membership.

At the VALL lunch in March, **Gwendoline Hoar** became VALL's first Lifetime Member.