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VALL REVIEW is the official newsletter of the Vancouver Association of Law Libraries, composed of law library community members interested in discussing issues and sharing ideas that affect it. Opinions express are those of the authors and do not necessarily represent VALL policy/position. Unsolicited submissions are welcome, VALL reserves the right to edit submissions.

FROM THE EXECUTIVE OF VALL

Anna Holeton

The cold rains of late November are dashing the window panes as I write in the gathering dusk of a dreary Sunday afternoon. More rainy, dark days await before we see the crocuses of Spring. But soon after the Winter Solstice our days will lengthen as the new cycle begins. Christmas holidays will give us some time to recoup and to reflect on the past year's accomplishments and future plans.

VALL's initial letter to Legislative Counsel regarding the change in format of the 1997 Statutes of British Columbia's Table of Legislative Changes (formerly the Table of Statutes) was well received. For the first time ever, VALL was asked to provide written recommendations. Thanks to the diligent work of Tracey Carmichael, Joan Mulholland and Jane Wells—and to other VALL members who contributed ideas—our recommendations our now in the hands of Legislative Counsel. A copy appears in this issue, along with Legislative Counsel's response.

Sixty VALL members attended the September lunch meeting to hear *Catherine Quinlan*, the new *UBC Librarian*. Catherine surveyed changes in library technology in the university environment over the past thirty years, commenting on the resultant changes in attitudes and perceptions of libraries. A recent feature article entitled "The View from the Library" in *UBC Alumni Chronicle* [vol. 52, no. 3, Fall 1998, pp. 20-22] profiled Catherine.

Sandra Wilkins, UBC Law Librarian, addressed us during our October meeting. As Sandra had been at UBC only a few months she chose to give us a glimpse of herself rather than try to outline in detail her plans for the future of the Law Library and its collection development. Sandra mentioned that her relationship with Catherine Quinlan promises to be a good meeting of minds—crucial in a branch library system like UBC's.

Our November meeting presenters were *Denise Bonin* and *Kathy Bryce* of *Andornot Consulting Inc.*, local InMagic representatives. Their presentation entitled "Adding Links: Integrating Internet Resources into your Library Databases" described how it is possible to add a virtual dimension to an automated catalogue by including direct hypertext links [URLs] to Internet sites and databases. They took care to make their presentation general enough to be of use to all librarians regardless of the library automation software used.

Although we need no reminder that our colleagues are our best supporters and a valuable resource, it is rare that we get a chance to share our daily concerns. The December luncheon has been planned as a social meeting to provide an extended opportunity for discussion and informal learning.

On behalf of the VALL Executive, best wishes for a festive holiday season and a happy New Year.

FROM THE EDITORS

Tracey Carmichael and Elizabeth Kinersly

Candy canes and Christmas trees, cookies and cake, lights in the darkness and family. It's that magical time of year again when we want to feel joyful and festive, but really we are all wondering how we will ever manage to get everything done. For law librarians, our immediate attention is taken up with the mountain of invoices and filing updates that seem to descend upon us every year at this time. How about little library elves enclosed with each filing—along with one of those automatic, library budget-generating fairies? Now that would be a nice "Season's Greetings" treat!

As for the Vall Review, the next issue will be coming out in April. As always, contributions are encouraged and greatly appreciated. We especially wish to thank those people who contributed to this issue. The deadline for submissions to the April issue is March 25, 1999. Please send electronic copy to either: Tracey Carmichael at bccls@bccls.bc.ca or Elizabeth Kinersly at gek@swinton.ca. [or FAX copy to 660-2821 or 643-1200 respectively].

Best wishes to all for the holiday season. We look forward to seeing everyone in the New Year.

FEE FOR SERVICE? LEGAL RESOURCE CENTRE'S 1-900 LAW LINE PILOT PROJECT

by Nancy Hannum Director, Legal Resource Centre

Law Line has provided legal information to the public for 22 years. The Legal Services Society (LSS) recently tested the possibility of generating revenue from the Law Line by charging callers \$1.00/minute. This resulted in a dramatic 83.4% drop in calls and a decision by the LSS Board of Directors to reinstate the free Law Line service.

Law Line is run by the Legal Resource Centre and staffed by professional Law Librarians. It is a compo-

nent of LSS services under the statutory mandate to "ensure that legal information and advice are available to the residents of BC." In recent years, Law Line has received about 15,000 calls per year.

In 1997, under severe financial pressure, the LSS Board of Directors instructed staff to test a 1-900 system for calling Law Line. A pilot project was undertaken during October, 1997 – February, 1998. The new telephone service and 1-900 number were announced to all LSS offices, public and courthouse libraries, other legal services and other information and referral agencies which refer people to Law Line. The fee was set at one dollar per minute.

Despite a pre-pilot caller survey indicating that 55% of callers would be willing to pay for this service, during the pilot the actual number of calls dropped to 16.6% of those who called the previous year.

During the pilot project, callers who phoned the original Law Line number were given taped information and the option to phone the new 1-900 number. Approximately the same number of people as in the previous year made the initial call, but only 18% went on to make the second call to the 1-900 line. This included several built-in restrictions—no youth under 18 (CRTC regulation), no prisoners (prison policies), no calling card calls or operator handled calls, WATS line calls or coin telephone calls. In addition, Prince Rupert was not covered (they have an independent telephone company). Callers also reported being unable to call from work (at employer's expense) and concerns about restricted confidentiality if calling from home (issues of family violence, etc.) as the call would show up on their phone bill.

The subject breakdown of calls changed during the pilot project. Traditionally, family law calls had been the highest. These calls dropped by 19%. In addition, there was a drop of 46% in calls about small claims. On the other hand, there was an increase of 300% in personal injury/tort as well as in consumer law, an increase of 200% in employment/dismissal law and an increase in calls concerning civil litigation. A user survey was impossible because it would be done at the caller's expense, however, the change in usage suggests a change in callers.

Law Librarians reported that callers were more articulate. Callers in the past 'told their story' and librarians helped them identify the legal question. With the new service, callers asked more direct questions, indicating a more sophisticated knowledge of legal language and the legal system.

Perhaps the most troubling aspect of this project, however, was the constraint on both caller and librarian to keep the question/response as brief as possible. Callers were sometimes so terse with their question in an attempt to stop the ticking clock/fee that the librarian had to query them further. This resulted in frustration, sometimes anger from the caller as it cost more money. Because the caller was paying there was also higher than usual caller frustration when the librarian would not give advice. On the other end, the librarians would sometimes limit their service to a referral when they knew the question was complicated instead of taking further search time at the caller's expense. In both cases, the impact on quality of service was worrying and the stress for librarians was very high.

Caller feedback was mixed although most callers were still very grateful for the information. However, there were more critical comments than in Law Line's previous 22 years combined. Comments included a disabled caller who couldn't afford the call and couldn't come to the LRC in person, an MLA calling on behalf of a constituent who couldn't afford the call and people who could not call from work or use a calling card. Several callers cut the call short saying they couldn't afford any more time (calls averaged 6 minutes). In addition, the LSS Board received letters from several public libraries urging them to re-instate the free service.

The impact on other agencies is difficult to track. Anecdotal reports indicated they received a high level of calls during this period. Several public librarians called with concerns about loss of the free Law Line service. Some agencies were hesitant to refer callers to a feefor-service line. Dial-a-Law callers who requested more information and were referred to Law Line often responded, "No, I don't want to pay" and hung up. Legal Services Society intake staff and switchboard staff reported that callers, who in the past were happy to be referred to the Law Line, were asking for other

alternatives. The Vancouver and Burnaby offices reported an increase in calls of 5–10 per week from people who were requesting appointments rather than phone the 1-900 line.

The Law Line experience confirms the results of several previous studies or attempts by libraries or non-profit organizations to use a 1-900 line to generate income. Sacramento City Council turned down such a proposal for the public library on the grounds that it would not make much money and would deny telephone access for seniors, children and other groups, and it would depress demand. Multnomah County Library (Oregon) rejected the concept in part for concerns about negative public relations.

Preliminary research indicated that public service agencies have had two possible goals for a 1-900 service; either to reduce nuisance calls/depress demand or to generate revenue. In the case of Environment Canada (weather information) the 1-900 service is very effective in controlling nuisance calls. The goal of generating revenue has proven to be ineffective in other jurisdictions.

In the case of the Law Line, the loss of calls was so extreme that predicted revenue targets were significantly underachieved. Calls were reduced by 83.4%. This, however, was not the goal of the Legal Services Society. When the results of the pilot were presented to the LSS Board of Directors, they terminated the project. Their goal was specifically to create revenue, but not to limit service. The Law Line was restored to full free service. Calls in the first hour—immediately and ever since—returned to their former level of high demand.

NEWS

Correspondence with Legislative Counsel's Office Regarding Table of Legislative Changes

Letter from Anna Holeton, VALL President, to Legislative Counsel's Office

November 12, 1998

Attention: Ms. Arleen Hartley, Supervisor of Publications Legislative Counsel Office Ministry of the Attorney General P.O. Box 9280 Stn Provincial Government Victoria, B.C. V8W 9J7

Dear Ms. Hartley:

RE: Table of Legislative Changes and other tables used in statutory research

Thank you for your August 14 response to our letter regarding the *Table of Legislative Changes*.

We were encouraged by your comments and hope that we can collaborate with your department to improve the statutory research tools now being created for use following the publication of the *Revised Statutes of British Columbia 1996*.

We have prepared a list of recommendations that we hope you will consider as your publication schedule allows. A copy of our recommendations is attached.

The underlying theme of our recommendations is our belief that the *Table of Legislative Changes* should be as complete and self-explanatory as possible. Both experienced and novice researchers prefer a single, comprehensive, and simple to understand table for legislative history research. While publication of the Supplements to the *R.S.B.C. 1996* makes the goal more challenging, we hope our recommendations can be implemented to facilitate creation of simple and complete statutory research tables.

Yours truly,

VANCOUVER ASSOCIATION OF LAW LIBRARIES

Per:

Anna L. Holeton VALL President

cc: Brian Greer, Chief Legislative Counsel
Dawn Urquhart, Chair, CALL Vendors' Liaison
Committee
Nancy Hannum, Chair, BCLA Government
Publications Committee
Lisa Peters, Chair, Legal Research Section of the
B.C. Branch of the Canadian Bar Association

VALL'S RECOMMENDATIONS

1. The cut-off date of the *Table of Legislative Changes* should always be December 31 for annual statute volumes.

A December 31 cut off date is consistent with past practices in B.C. and all other Canadian jurisdictions. The table in each annual volume will be used far into the future for historical research; a consistent cut-off date is important because researchers cannot be expected to read copious explanatory notes in each year's volume.

A common research task is to determine the status of specific legislation on December 31 of a given year. A table which includes all legislative changes and proclamations to the end of the calendar year makes this a relatively painless process.

We also believe that the cut off date should not be the date when the Legislature adjourns in the Fall. Legislation continues to come into force by regulation while the Legislature is not sitting and this status information needs to be included in the annual table. Also, there is always the possibility that the Legislature may sit later in the year, since the session is not officially ended until the next Spring; any legislation passed in that session should be included in an annual volume.

2. Do not publish the tables separately.

Our association strongly believes that it is desirable to delay the publication of the bound statute volume until a

complete Table of Legislative Changes—current to the end of the calendar year—can be prepared. It is important that the table be bound with the statutory text to permit historical research in the future since these are the official statutes which will be retained permanently. The danger that subscribers will discard or lose a separate tables volume is too great to risk.

We have considered, and discounted, the need for a separate tables volume which is more current than the one included in the 1997 bound statutes. We believe the *Table of Legislative Changes* included following each act in the loose-leaf statutes is a sufficient alternative, providing information that is more current than the tables in the 1997 annual statutes volume and in a format that permits further updating using other research tools.

3. If publication of the annual statutes is delayed beyond 6 months after the end of the calendar year, reinstate publication of the "blue bound" Third Reading Bills.

Most Canadian jurisdictions are able to publish their annual statutes with complete tables within three to eight months after the end of each calendar year. We believe that B.C. should be able to do the same. However, if it is not possible to publish the bound statute volume within six months, researchers would benefit from the publication of a collection of statutes, temporary in nature, without the tables. This temporary publication would provide, in a convenient format, the final text of the statutes with correct chapter numbers, and it could be used in the interim period before the annual statute volumes with complete tables are ready.

4. In addition to "Changes not in force" and "Changes in force", include a third table under each statute (where applicable) that lists "Changes that may be made by regulation." See Figure 1.

Currently, if a statute may be amended by regulation this information is included in the "Changes not in force" section of the Table. We do not think this is the appropriate place for such information. Under the heading "Changes not in force" one expects to find only changes that have actually been made, by a bill or a regulation, which are not in force as of the cut-off date—rather than changes that might be made by regulation.

Potential regulatory changes information should be put in a separate table with the appropriate descriptive heading. This information is extremely important because it tells the user to update the statute by checking for regulations—not just bills—that may amend the statute after the table's cut-off date.

5. Amalgamate the information from the Appendix: Pre-RS1996 Acts Affected by 1997 Act or Regulation January 1, 1997 - April 21, 1997 (Figure 2) into the Table of Legislative Changes.

Currently, in the *Table of Legislative Changes* for the example shown below, only "21 Apr 1997 (BC reg 144/97)" is listed in the "Effective Date" column (See Figure 3). When people do historical research to find out when provisions of specific acts originally came into force, they will be misled in those cases where changes were made to pre-revision legislation effective Jan. 1, 1997 to April 21, 1997.

We recognize that it is standard procedure to only include information subsequent to the effective date of the new revision (i.e. after April 21, 1997) in the *Table of Legislative Changes*. However, the publication of the Supplements with RS1996 necessitates some variations from the norm. It is important that researchers be aware of the actual effective date of the legislation, not only the date when the revision was brought in to force. In fact, we recommend the first proclamation of the legislation to be listed before the proclamation bringing the Supplement into force (see sample wording below). **Example:**

BC Benefits (Income Assistance) Act

Changes in Force

Section	Change	Citation	Effective Date
4	am	RS1996(Supp)-27-1	31 Mar 1997 (BC
			Reg 75/97) as
			BC1996-6-4.
			Effective 21 Apr
			1997 (BC reg 44/97)
			as RS1996.

We understand from reading section 8 of the Introduction to the 1997 Table of Legislative Changes

that the information from the Appendix will be incorporated into the 1996 Table. We agree with your decision to make the 1996 table complete immediately prior to the coming into force of the revision, even though traditionally it should be current only to December 31, 1996. However, when researchers see the effective date of April 21, 1997 in the post-revision tables for legislation that really came into force prior to that date, they will not look at the 1996 table to find the original proclamation date since nothing in the post-revision tables alerts them to the need to do so.

6. Revise the wording in the Table of Legislative Changes for those acts and amendments published in the Supplement that have an effective date prior to April 21, 1997 but are not listed in the Appendix. [See Introduction to the 1997 Table of Legislative Changes section 7 note 2 and Figure 1.]

For the same reasons enumerated in *Recommendation 5*, we recommend the sample wording shown below be used to stress the actual effective date of the statutory amendment while simultaneously providing accurate information about the coming into force of the applicable RS1996 Supplements. **Example:**

Municipal Act

Changes in Force

Section	Change	Citation	Effective date
723	am	RS1996(Supp)-323-7	1 Apr 1997 (BC Reg
			375/96) as SBC1993-
			25-9. Effective 21
			Apr 1997 (BC Reg
			4/97) as RS1996;
			amended by
			RS1996(Supp)-323-7

7. Prepare a companion volume for the Revised Statutes of B.C. 1996 that includes a *Historical Table of Acts*.

While the concordance table has been extremely useful, it does not give a full picture of the disposition of acts in the new revision. If an act was repealed before the revision, it does not appear in the tables at all. It then becomes necessary to look through the *Table of Public*

Statutes in each annual volume to try to find out what happened to it.

Some statutes have not been consolidated in the new revision. An example is the *Metro Transit Operating Company Act*, R.S.B.C. 1979, c.257. To discover why this act is not contained in the current revision requires contacting various government departments to track down someone who knows the current status of the act. This sort of information has traditionally been included in the *Historical Table of Acts* which is a vital research tool. [See *R.S.B.C. 1979*, Appendices, Part F: *Historical Table of Acts*.] Twenty years from now, when someone is trying to find out what happened to a statute not included in RS1996, no one will know the answer without an official *Historical Table of Acts* listing such changes.

8. Include a listing of private acts that have been amended since the revision in the *Table of Legislative Changes*.

It is virtually impossible to update private acts without this tool. We found the inclusion of private acts in the *Table of Public Statutes* in the pre-revision annual statute volumes to be vital for statutory research. However, we fear that private acts will not continue to be included in tables in the post-revision volumes.

9. In the loose-leaf statutes, remove the "Amendments Not in Force" section from the *Historical Table* at the end of each act with the next loose-leaf filing. See Figure 4 and 5.

There are now two tables printed at the end of each statute in the loose-leaf consolidation, i.e., *Table of Legislative Changes* and *Historical Table*; both contain a listing of legislation not in force. It is confusing to researchers which table they should use.

The section entitled "Changes Not in Force" in the Table of Legislative Changes is the current one, listing amendments not in force as of the cut-off date for the latest loose-leaf filing. The "Changes Not in Force" section should be used to update a statute.

The section entitled "Amendments Not in Force" in the Historical Table lists those amendments or new acts that

were passed but not in force on December 31, 1996 (i.e., what the Supplements contained). With the recent looseleaf filing update, the "Amendments Not in Force" information no longer corresponds to the loose-leaf contents. Because the information is included in the Historical Tables of the hard bound R.S.B.C. 1996—where it can be referred to if necessary—it should be deleted from the loose-leaf R.S.B.C. 1996 volumes' tables.

10. It would be helpful to include the short title as well as the citation for all legislation included in the "Changes not in force" section of the table.

In order to check for regulations bringing legislation into force one must have the title of the statute that made the change. The index in each issue of the B.C. Gazette, Part II lists "Acts in Force" alphabetically by their titles. Legislation requiring proclamation is also listed alphabetically by title in the publication B.C. Legislative Digest which is often used to check for proclamations. However, because the current "Changes not in force" section only lists citations users must first locate and consult the approprate annual statute volume to find the statute's title before looking for regulations. Discovering the statute title is an extra research step which could be avoided if statute titles were included with their citations in the "Changes not in force" table.

Submitted by VALL, November 1998

List of Figures:

 Table of Legislative Changes, April 21, 1997 Municipal Act, RS 1996, c. 323 highlighted:

Recommendation 4 re: Changes not in Force: ss. 800, 842

Recommendation 6 re: Changes in Force: s. 723

Appendix: Pre-RS1996 Acts Affected by 1997
 Acts or Regulations
 January 1, 1997 – April 21, 1997
 highlighted: BC Benefits (Income Assistance Act)—

3. Table of Legislative Changes, April 21, 1997 BC Benefits (Income Assistance Act)—highlighted: Changes in Force: s. 4

- Human Tissue Gift Act Legislative Changes
 Table of Legislative Changes Updated to Oct. 31, 1997
 no highlighting
- 5. Human Tissue Gift Act Legislative Changes highlighted: Amendments Not in Force

Reply Email from Arleen Hartley, Publications Supervisor, Legislative Counsel's Office, to Anna Holeton

December 4, 1998

Email message from Legislative Counsel's office:

Further to our discussions this week, attached is the Legislative Council response to the VALL recommendations.

Arleen Hartley

Ministry of Attorney General Legislative Counsel Office

December 4, 1998

Ms. Anna L. Holeton President, Vancouver Association of Law Libraries P.O. Box 48663, Bentall Centre Vancouver, B.C. V7X 1A1

Dear Anna:

Thank you for the recommendations accompanying your November 12 letter. Our office met to discuss the recommendations; the results of our meeting and decisions made are set out briefly in the following bulleted list, numbered to correspond to your recommendations:

• items 1 and 3: cut-off date for the Table of Legislative Changes (TLC) will be December 31 of each year; this means the annual bound volumes will be published in early January of the next calendar year after a legislative session; Crown Publications is at liberty to fill any void with an interim publication such as the former "blue softcover bound"

- item 2: TLCs will not be published separately (i.e. in addition to the bound and looseleaf versions) unless at some time in the future Crown Publications determines there is a market
- item 4: Acts that may be amended by regulation: the TLCs for these Acts will show the potential change under its own heading rather than under the "Changes not in force" heading; we will give careful consideration to placement of actual changes
- items 5 and 6: amalgamating information from the appendix, and revising existing wording for Supplement provisions coming into force before April 21, 1997: we appreciate your suggestions to improve the usefulness to researchers, and will look closely at your suggestions
- item 7: companion historical volume for RS1996: this is on our agenda as time and resources permit
- item 8: special, private and local Acts will be included in alphabetical order (vs. a separate table) in the TLC
- item 9: as discussed subsequent to your letter, we are looking at Historical Table format, as well as ways to clear up the confusion caused by the similarity in the appearance of the Historical Tables and the TLCs
- item 10: short titles for cites in the "Changes not in force" portion of TLCs: our initial thought is to continue using cites without titles: we felt that any benefit would not justify the additional work and paper required. Would a list of cites and their titles (both RS and post-revision SBC) be of use?

We will implement or phase-in improvements when possible in our publication schedule. We look forward to your further comments.

Yours truly,

Arleen Hartley Publications

Best Wishes to Catherine Kerr On Her Retirement

Cay Kerr retires in December after nearly 22 years with the B.C. Courthouse Library Society. During her first years with the Society, Cay was involved in cataloguing the Vancouver collection and moving the library from the old courthouse to 800 Smithe Street. Once installed in the new quarters, Cay began building our present union catalogue as well as planning new and renovated facilities, installing and moving libraries and training staff - activities continued to the present as the library system has grown. In recent years Cay has also worked with staff in our smaller branches maintaining a vital link with the Vancouver library. Over the years, the Society has benefited from Cay's wide ranging abilities and experience to say nothing of her sharp wit and wonderful sense of humour. We will miss her endless energy and enthusiasm and her willingness to share her knowledge and experience with all of us. We wish her all the best in her retirement.

Contributed by Eve Porter B.C. Courthouse Library Society

News from the Courthouse Library

The B.C. Courthouse Library Society is looking for a copy of the *English Reports*. We will provide a tax receipt for this charitable donation. Please contact Margaret Davis at 660-2910.

At a recent VALL meeting, the library distributed a bibliography entitled *The Year 2000: Legal Issues*. If you are interested in receiving a copy, please contact us at 660-2841 or e-mail us at bccls@bccls.bc.ca.

INTERNET CORNER

CRIVPage

http://www.aallnet.org/committee/criv/

(Excerpt from *CRIVGram*—November 13, 1998 by AALL's Committee on Relations with Information Vendors (CRIV))

CRIVPage—the Web site of the Committee on Relations with Information Vendors—has been retooled and refined in the past few months with a goal of becoming a law librarian's first choice among resources to consult for information about the world of legal information publishing. Our Webmaster Janeen Heath has created a content-rich Web site designed to keep you abreast of what is happening in the publishing industry and, especially, what CRIV is doing to assist librarians and vendors not only to survive but to thrive in today's challenging environment.

Although still a work in progress, many features that can help you on a daily basis are already present on CRIVPage. Here are just a few:

"CRIVTools" contain resources developed by CRIV to help librarians in their daily work; "Vendor Contact Information," for example, is a CRIVTool that provides telephone, fax, e-mail, and address information for most major legal publishers; look for new CRIVTools to be added frequently.

"Legal Publishers List," a link maintained with the permission of its creator Bob Richards, tells you who owns what legal publishing company these days.

"In the News" provides information about the latest events in the legal publishing world.

"FTC Guidelines" provides the text of these important standards covering the law book industry; in the near future CRIV will also include its annotated guide to the standards as well.

"CRIVGram & CRIV Alert Archive" provides an easy-to-access source for these important announcements.

"CRIV Roster" and "CRIV Responsibilities" provide information about CRIV members and activities, including who is assigned to what area.

"CRIV Complaint Form" allows you to fill out the form on-line and e-mail it directly to CRIV.

Canadian Government Information on the Internet (CGII)

http://dsp-psd.pwgsc.gc.ca/dsp-psd/Reference/cgii_index-e.html

An expanded version of Canadian Government Information of the Internet, created by Anita Cannon of Mount Allison University. This 5th edition it is now being sponsored by the Federal Depository Services Program. Contributors from across the country are now adding content to the beta version of this web site.

The site provides a rich guide to government documents from federal, provincial and municipal governments. They are arranged by subject and include descriptive abstracts with links to the documents.

Civil Code of Quebec

http://www.droit.umontreal.ca/doc/ccq/en/index.html

Finally, a web version of the Quebec Civil Code in english! The site allows browsing and searching by keyword or article number.

Contributed by Tracey Carmichael B.C. Courthouse Library Society

VENDORS CORNER

News from LEXIS NEXIS Canada

Access 10 Maritime Lawbook Law Reports from the Beginning of the Series

Coming soon—look for 10 *Maritime Lawbook Reporter* series in their entirety exclusively on LEXIS NEXIS.

Users will be able to find the fulltext (including headnote) of reported cases going back as far as 1968 from Maritime Lawbook. This exciting development allows users to save time and energy by:

- Access every Court of Appeal decision for each jurisdiction (except Quebec) from the start date of the series, plus selected decisions. (note: every unreported trial decision within each province in available in an unedited format from January 1997)
- View the original pagination and paragraph numbers of the hard copy services—for authoritative reference purposes
- Hyperlinks from Key Numbers to hit lists the ability to obtain a list of cases by clicking on key numbers in the MLB Key Number System database. MLB's unique Key Number System is one of the most practical and well-organized tools to find Canadian caselaw.

Link to the Fulltext of Canada Lawbook Case Digests

Coming soon—look for the ability to retrieve the fulltext of the *All Canadian Weekly Summaries* and *Canadian Labour Arbitration Summaries*.

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- 19 Canadian Law Reviews (fulltext)
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- DLR, CCC, and LAC fulltext from the beginning of each series
- The most comprehensive source for British and Commonwealth legal material online
- Have access to thousands of news sources and company financials. There are now about 1.8 billion documents online

If you have any thoughts or ideas about the types of material you would like to see on LEXIS NEXIS, please call *Linda Yee* at 899-4478.

News from Western Legal Publications

Now available...

Annotated Alberta Franchises Act

Contains the consolidated text of the Alberta Franchises Act, S.A. 1995, c. F-17.1, the Franchises Regulation and the Exemption Regulation, with annotations and commentary written by Peter Macrae Dillon, a lawyer practicing almost exclusively in franchise law. Alberta is still the only province in Canada with franchise legislation. Lawyers advising in this area will benefit from Dillon's invaluable commentary and discussion on good faith versus fair dealing. Sample wordings for disclosure documents are also included. \$80 binder and contents • Two releases per year, anticipated cost \$40 each.

Annotated British Columbia Company Act

This great time saver contains the consolidated text of the *Act* and *Regulation* plus forms and schedules. The annotations and commentary are written by experienced corporate and commercial lawyers at Russell & DuMoulin. A well-organized presentation places commentary at the beginning of each section, Part and Division of the *Act* as well as annotations of all the relevant reported and unreported court decisions organized by subject heading. Also includes extensive cross-references. \$120 binder and contents • Two releases per year, anticipated cost \$40 each.

British Columbia Business Legislation

A handy companion to the Annotated British Columbia Company Act, this softcover includes the legislation you refer to daily: Company Act, R.S.B.C. 1996, c.62 and Regulations; Cooperative Association Act, R.S.B.C. 1996, c. 71 and Regulations; Partnership Act, R.S.B.C. 1996, c. 348 and Regulations; and Societies Act, R.S.B.C. 1996, c. 433 and Regulations. Also includes

the full text of the Canada Business Corporations Act, R.S.C. 1995, c. C-44 and Regulations. Annual softcover \$65 (discounted rates available on multiple copy orders).

British Columbia Small Claims Practice Guide

Written by Lori Monk, the reader is guided through every aspect of Small Claims practice and procedure from start to finish. Includes directions for starting claims, transferring claims to or from Supreme Court, how to prepare for pretrial conferences, costs—everything you need to know when handling a small claims action. A *must* for legal assistants, articling students and junior associates. Binder and contents \$60 • One update per year, anticipated cost \$30.

Recently updated...

British Columbia Employment Standards Tribunal Decisions

In 1999, this comprehensive source is being redesigned for easier access to the most important decisions. B.C.E.S.T.D. will continue to include the relevant legislation and all decisions of the Tribunal: 1) selected digests of the important decisions organized by subject; 2) listings of non-selected decisions cumulated into an easy-to-use table; and 3) the legislation you need including the *Employment Standards Act* and *Regulation*, Skills Development and Fair Wage Act and the Rules of Procedure of the Tribunal in a separate volume. Annual subscription \$490 • 3 loose-leaf binders • Monthly releases.

Dart: British Columbia Labour Decisions

Release 1.2 of Dart: British Columbia Labour Decisions was recently sent to subscribers. As described in an earlier edition of Vendors' Corner, this CD replaces Dart III. Now subscribers have open access to three infobases on a single CD: British Columbia Labour Relations Board digests from 1979, British Columbia Decisions, Labour Arbitration from 1982 and Federal Labour Arbitration Decisions from 1997. Annual subscription \$440/\$350 to paper subscribers • Free User's Guide • Quarterly releases.

Dart: British Columbia Statute Service

Release 1.3 of Dart: British Columbia Statute Service was shipped in late October. More than just a consolidation of the Revised Statutes 1996—you also have access to Western Legal Publications' and Canada Law Book's statute citators on a single CD and is modeled after CLB's Canada Statute Service. Annual subscription \$795 with additional network access nodes available at \$18 each. • Free User's Guide • Quarterly releases.

Dart: Western Decisions

Release 1.3 of Dart: Western Decisions was shipped in early November. As described in an earlier edition of Vendors' Corner, this CD replaces Dart I and Dart II. Now subscribers have open access to eight digest infobases on a single CD: British Columbia Civil Decisions from 1979, British Columbia Criminal Decisions from 1979, Alberta Civil Decisions from 1980, Alberta Criminal Decisions from 1980, Saskatchewan Civil Decisions from 1980, Manitoba Civil Decisions from 1980 and Manitoba Criminal Decisions from 1980. Annual subscription \$425/\$315 to paper subscribers • Free User's Guide • Quarterly releases.

Subscribers who have not received these recent CD releases, please call us right away!

www.westernlegal.com

Our website has also been recently updated. Drop by and visit for a more complete reference to WLP's services. And don't forget to check out our Christmas Page coming December 17th...

Titles to watch for...

Saskatchewan Annual Practice

Written by the Honourable Mr. Justice Tallis, Mr. Justice Klebuc and Henry Kloppenburg, Q.C. Expected in early 1999. Annual hardcover \$60.

Sport/Special Event Risk Management Manual

Written by Halldor Bjarnson and Lynda Cannell. Expected in early 1999. Pricing not yet available..

Contributed by Nancy Nesbitt Sales & Marketing Director

Butterworths News

CD-ROM Products:

British Columbia Civil Practice Library (British Columbia Practice and British Columbia Court Forms on CD-ROM) and Intellectual Property on CD-ROM (Hughes services) continue to receive positive feedback from lawyers. These CD-ROM products include Butterworths formfill feature which allows the user to fill in and print the forms. New titles for 1999 include Federal Court of Canada Reports on CD-ROM and Supreme Court of Canada Reports on CD-ROM. Look for information in early 1999.

Subscriptions:

Butterworths has recently published Bank Act: Legislation and Commentary, Insurance Companies Act: Legislation and Commentary and Trust and Loan Companies Act: Legislation and Commentary. These three titles by Teolis/Jetten provide in-depth coverage of the rules by which banks, trust companies and insurance companies must operate. Extensive analysis of each section is included. The feedback from lawyers has been extremely positive.

Barristers & Solicitors in Practice (Lundy) is a new and practical resource that explains the nuts and bolts of legal practice and helps solve the difficult problems that every lawyer must face. This one volume loose-leaf service covers a variety of areas such as billing and remuneration, structuring the retainer, advertising and competition among lawyers, conflict of interest, professional conduct and withdrawing from a file.

Y2K—The Millennium Problem is a monthly newsletter that will deliver analysis and commentary on lawsuits in both Canada and the United States, emerging Federal and Provincial legislation Directors' and Officers' liabilities, Copyright & Intellectual Property issues, Disclosure requirements and Y2K Risk management.

Texts:

Butterworths publishing program for 1998 ends on an extremely positive note with the December publications of *The Law of Evidence in Canada*, 2nd Ed. (Sopinka/Lederman/Bryant), *The Trial of An Action*, 2nd Ed. (Sopinka/Houston), *Lawyers' Professional Liability*, 2nd Ed. (Grant/Rothstein), *Bias* (Kligman) and *Mediation: Principles, Process, Practice* (Boulle/Kelly).

I would like to wish everyone a very Merry Christmas and prosperous and healthy 1999. You can reach me by telephone at 689-4133, fax at 682-5779 or Internet email at avaz@butterworths.ca.

Contributed by Arthur Vaz Sales Manager, Western Canada

News from CLE

"CLE Customer Service, Anne-Marie speaking ..."

Anne-Marie Fairweather joins Susan McLean in our Customer Service Department, accepting orders, recommending purchases and dealing with account matters. Call (604)893-2162, toll-free in Canada 1-800-663-0437, or e-mail Anne-Marie at amfairweather@cle.bc.ca.

Case Digest Connection – Archive

ALIVE AND WELL AND OPEN FOR BUSINESS—CLE's important new legal research tool! Case Digest Connection – Archive, the companion product to Case Digest Connection, our e-mail digest subscription service, is up and running. Updated weekly, the Archive collects all of the CLE Case Digests published since January 1996 in one convenient, fully searchable database. You can easily browse the index or search the digests by subject, key word, name of party, judge,

counsel, or expert witness on your computer, over the Internet via CLE's website, with one firm-wide password. All digests are linked to the full text judgment. Cost is the same as the e-mail product; or, if you purchase both products, the 2nd is half price. Please call our Customer Service department at 893-2162 for more details, or to set up your free trial subscription.

New Books

Annotated Guidelines and Family Practice, 1998-99

NEW IN OCTOBER, this softbound handy compilation of family law statutes, rules, and practice directions, is fast becoming a Best Seller! The book features the Child Support Guidelines, annotated with over 100 case summaries; plus, it includes the full text of the Rules of Court (highlighting the new Rule 60 and 60A), the Family Relations Act, the Divorce Act, and over a dozen related statutes and rules. Order now at the low price of \$85.

Collected Real Estate Precedents

NEW RELEASE DATE Watch for this exciting new addition to our precedents titles, as described in the last *VALL Review*. The comprehensive, two-volume set is expected in early December. Reserve your copy which sells for \$295 and includes Forms and Precedents on Disk for free.

Land Title Practice Manual - 2nd edition

The long-awaited new edition, earlier announced as being available in November, is now scheduled for January, 1999. The new edition will be fully revised to comply with RSBC 1996. We promise you it will be well worth the wait.

Employment Standards in B.C. — Annotated Legislation and Commentary

DECEMBER LAUNCH! (previously announced as November launch) Your one-stop practical guide to employment standards legislation – a resource designed specifically for labour and employment law lawyers and for human resources specialists. It provides concise answers to employment standards issues, authoritative

commentary, and coverage of significant, recent case and Tribunal decisions and legislative developments in B.C. \$175, with regular updates planned. Call now to reserve your copy!

British Columbia Securities Law Subscription Service — 2nd edition

COMING IN JANUARY. CLE is pleased to announce the new easy-to-use 2nd edition. Entirely reformatted into three 6"x9" volumes, the *Securities Law Subscription Service* features the Act, Rules, Regs, and Forms in one volume, all orders and notices still in effect, free Forms on Disk, and easy-to-file monthly updates.

Square One CD-ROM

SOON AVAILABLE! Current subscribers should watch for the next update to Square One, a comprehensive index to all CLE publications. Entries will be current to July, 1998.

3rd Annual Event for Librarians/Research Lawyers

CLE looks forward to hosting the law library community at our 3rd annual event. Be sure to reserve lunch time on Wednesday, February 3, 1999 for this event. Watch for your official invitation in the mail.

Contributed by Karen Imeson Sales & Marketing Liaison

News from CCH

CCH is reorganizing into Business Units. Legal, HR and Emerging Markets will be one unit. Tax and Accounting the other. The effect of this change, coupled with the recent acquisition of Cantax, TaxPrep and Informatrix, will result in the closure of the Vancouver Office of CCH effective Dec 11th. Cantax has an Office in Calgary with seventy employees, which will be the western office.

Local CCH Account Managers will still be available to provide local service, as always. All inquiries, other

than to your Account manager, may be directed to Wenda Fawcett at 1-800-268-4522. She will be able to assist with your questions regarding missing pages, general accounting information and other customer service enquiries. She may also be reached via e-mail at wenda fawcett@ca.cch.com. Customer Service staff are available until 4:30 pm PST to handle inquiries.

The ABA titles that CCH is now distributing in Canada are available now. Some of these popular titles are listed below. Please contact your local CCH representative or Customer Service (1-800-268-4522) for a complete listing.

Marketing

Action Steps to Marketing Success: How to Implement Your Marketing Program (Robert W. Denney and Carol Scott James)

How to create the proper internal environment of a marketing program.

Marketing Success Stories: Personal Interviews with 66 Rainmakers (Hollis Hatfield Weishar)

This book contains action-oriented tips and valuable personal anecdotes from attorneys and consultants.

The ABA Guide to Legal Marketing: A Collection of Best Ideas, Approaches and Success Stories

Fourteen articles written by marketing experts, practicing attorneys and law firm marketing administrators who share their innovative methods for competing in an aggressive marketplace. Includes a sample request for proposals, an individual lawyer marketing plan, lawyer skills questionnaire, client surveys, and more!

The Lawyer's Guide to Marketing on the Internet (Gregory H. Siskind and Timothy Moses)

As with any promotional tactic, the use of the Internet needs to be thoughtfully integrated into your overall marketing strategy. This book clearly explains the advantages in making this commitment.

The Internet

Computer-Assisted Legal Research: A Guide to Successful Online Searching (Susan Cochard and Samantha Whitney-Ulane)

This book will guide you through the research process—helping you master online research tools, boost your productivity, and improve your service to clients.

The Internet Fact Finder for Lawyers: How to Find Anything on the Net (Joshua D. Blackman with David Jank)

This is a hands-on guide that shares all the secrets, short cuts and realities of conducting research on the Net.

Law Law Law on the Internet: The Best Legal Web Sites and More (Erik J. Heels and Richard P. Klau)

This book is a comprehensive guide to the best lawrelated resources on the Web written in a quick and easy-to-read format.

Software

The Computer Glossary: The Complete Illustrated Desk Reference, 7th edition (Alan Freedman)

A compendium of computer concepts, terms, jargon, and products, as well as background on important people, and technological breakthroughs that have shaped the industry. Includes a disk version for DOS and Windows.

Wills, Trusts, and Technology: An Estate Lawyer's Guide to Automation (Daniel B. Evans)

Written for both the computer novice or the experienced "techie", this guide explains why and how you should automate your estate practice.

Winning with Computers: Trial Practice in the 21st Century, Part 1 (John C. Tredennick Jr. and James A. Eidelman)

More than 60 articles explain how computers will help you be better prepared and organized when you go to trial. Organized into sections that parallel a trial lawyer's practice—from the first client interview through the trial.

Winning with Computers: Trial Practice in the 21st Century, Part 2 (John C. Tredennick Jr. and James A. Eidelman)

Expands on the ways you can use computers to manage your trial practice, including how to organize your practice, how to use document assembly systems and how to use project management software to manage litigation and move toward alternative billing techniques.

Special Interest

Successful Client Newsletters: The Complete Guide to Creating Powerful Newsletters (Milton W. Zwicker)

This book provides advice, samples, and solutions for creating or maintaining an effective newsletter for their clients.

Web-Linking Agreements: Contracting Strategies and Model Provisions

This book addresses the key issues that will help lawyers and businesses determine the possible need for an agreement, including relevant commentary and sample provisions, plus guidance on some of the unique issues that may arise during negotiations.

A Survival Guide for Road Warriors: Essentials for the Mobile Lawyer (Daniel S. Coolidge and J. Michael Jimmerson)

This book dispels the notion that you must be in the office at all times to remain accessible to your clients. It answers your entire mobile computing questions in practical easy-to-understand terms. Plus, tips on resolving problems commonly encountered on the road, vendor information, technology resources, and trouble-shooting tricks.

Contributed by David Pleasance Business Development Manager

News From Quicklaw

QUICKLAW is pleased to offer the following collection of current awareness services:

Robertson Personal Injury Netletter

The Robertson Personal Injury Netletter (RPIN) provides a weekly update covering most aspects of personal injury litigation in the Supreme Court of Canada and in courts of the common law provinces. Topics include intentional torts, limitation of actions, negligence, occupiers' liability, personal injury damages, product liability and selected insurance decisions.

Alan D. Gold's Criminal Law Netletter

The GOLD database is a weekly electronic newsletter on developments in criminal law, from Toronto criminal lawyer Alan D. Gold. The database contains caselaw summaries, news items on legislative matters, summaries of recent law journal articles and other developments in criminal law. Weekly issues are added to the database each Monday morning.

Payne's Digests on Family Law

These QUICKLAW databases contain annotations on case law, legal literature and legislative developments by noted family law specialist Professor Julien D. Payne, Q.C., LL.D., F.R.S.C., mediator and arbitrator of the University of Ottawa.

Payne's Digests on the Federal Child Support Guidelines (PDDF) contains case annotations on the interpretation and application of the Divorce Act as well as diverse aspects of Ontario family law.

Payne's Digests on the Federal Child Support Guidelines (PDCS) which came into effect in May 1997.

Payne's Digests on Family Law (PDFL) is a global database which permits you to search both collections of annotations simultaneously.

Syrtash Family Law Netletter

The Syrtash Family Law Netletter database (SFLN) provides family law practitioners with a weekly update of the most notable developments in family law, including case law, legislation and practice directions. In addition, lawyers from across Canada contribute useful

commentary and research papers of immediate topical interest.

Bar and Bench Daily News Digest Service

The Bar and Bench Daily news Digest database is produced by Morning Run Communications. It combines Morning Run Communications print publication POST TIME and includes both the BAR and BENCH EDITION (BBDN) and the PARLIAMENTARY EDITION (PDND). This database contains digests of articles from major English and French Canadian print, newswire and broadcast media. The database is updated each morning, Monday through Friday.

Commentaries in each of these databases are hypertextlinked to the full texts of cases by means of QUICKLAW jump-markers.

Contributed by Joe Schmidt Manager B.C. and Yukon Region

News from Carswell

Insolvency.pro, Family.pro, Law.pro, Securities.pro

Thanks to all of your who have signed up for the free trial of eCarswell! If you haven't forwarded the reviewers' names to me for your firm, please do so as soon as you can. Try to include as many reviewers as possible to allow for the most representative evaluation.

The trials come with the opportunity to have teletraining, a method proven successful with our Beta testers.

I would be happy to discuss these exciting new products in terms of comprehensive content, easy to use functionality and reasonable pricing. Please call to discuss further or to book a demonstration.

Contributed by Barb Esau Key Account Rep.

News from Canada Law Book

Canada Law Book is pleased to announce that Stuart Morrison, currently Vice-President of Sales & Marketing, has been appointed President of Canada Law Book Inc. beginning January 1, 1999. Our current president, Stan Corbett is retiring. Many VALL members will know Stuart as he held the position of president of Western Legal Publications between 1978–1982.

Our Vancouver office has recently had a slight shuffle with Megara McCormick leaving to join the B.C. Courthouse Library Society and Sabrina Ali taking her place as from December. Sabrina joins us from Western Legal Publications, where she has spent the last four years working on the front desk and in the accounts dept. With both Canada Law Book and Western Legal Publications operating out of 856 Homer Street, Sabrina is unlikely to lose her way to work!

New Publications

Child Support Guidelines by Hainsworth; The Effective Use of Technology in the Practice of Law by Barker & Denton; Corporate Counsel's Guide to Employment Law by Wilson & Taylor, Tenant's Rights and Remedies by Haber; B.C. Forestry Law by Davis & Company (containing the new legislation); B.C. Legal Telephone Directory, 1999 edition; A Practical Guide to Labour Arbitration Procedure, 2nd edition by Weatherill and over eight new videotapes covering subjects such as child abuse and sexual harassment. The first joint publication by Western Legal Publications and Canada Law Book has just been released this fall, the B.C. Statute Service on CD-ROM. Please call Shayne Andrews if you would like a free demo.

Hottest Topics

Without a doubt the fastest selling product of the year is the new *Canadian Labour Law Library* on CD-ROM. Please contact Shayne Andrews at our office and he will gladly give you a free demo. The other hot topic is the acceptance of the *D.L.R. Plus* project. Please feel free to phone our office at 844-7855 for details at any time.

Contributed by Peter Roberts
Sales Representative

PETER BARK MEMORIAL FUND BURSARY

Reminder: November began the start of VALL's annual Peter Bark Memorial fundraising drive.

The Peter Bark Memorial Fund was established in 1990 by VALL to commemorate Peter Bark and his contribution to VALL and law librarianship. The Bursary assists VALL members demonstrating financial need in attending meetings of the Canadian Association of Law Libraries, other law library associations, continuing education workshops or other professional development. The fund is sustained by donations from individuals, law book publishers and grants from VALL.

Guidelines for Applicants

Value: Up to \$500.

Number: At the discretion of the VALL Executive.

Eligibility: Applicants will have been members of VALL for at least one year. Applicants will demonstrate financial need. Preference will be given to applicants attending a

professional conference for the first time or

who have conference responsibilities or who are active in VALL or in the law library community.

Conditions: Recipients may be expected to attend particular sessions at the conference as VALL representatives. Recipients will report back to the VALL membership with an oral report on conference activities and a written submission for the VALL Review.

Apply by letter and include reasons why you wish to attend the meeting and your conference responsibilities. Attach a letter from your employer indicating the extent of financial support from your firm/institution. Please send your application by February 25, 1999 to:

> Vancouver Association of Law Libraries Re: Peter Bark Memorial Fund Bursary

P.O. Box 48663, Bentall Centre

Vancouver, B.C. V7X 1A1

MEMBERS MATTERS

Legal Resource Centre Librarian Honoured

Cynthia Bartholomew has been awarded the Sandra Garvie Memorial Fund Scholarship for 1998. This is an annual award, given by the University of Alberta, to help an individual undertake research or pursue a course of study into the library or information aspects of public legal education. Cynthia will use the grant to take a series of courses from the University of BC's Computer Science Program.

Members Looking for Work

Recent SLAIS graduate (1997) Zena Sihota Henriquez is looking for part-time work. She can be reached at 263-2500.

1998 SLAIS graduate Linton Harrison looking for work. He can be reached at 669-6987.

Jane Latter is seeking employment as a Library Assistant. She has 25 years experience working in UBC Libraries; for the last 9 years Jane worked at UBC Law Library in the Reserve Book Collection. Jane may be reached at 224-7035.

Christine Edwards [doing business as Saturn Systems Inc.] provides Information Resource Services including temporary coverage, collection maintenance and technical services. For more information contact Christine at 535-0917 or fax 535-0923.

New Members

Ashanti Fraser

Owner, Sammasati Document Retrieval Services

Phone: 263-1760

Email: sammasati@sprynet.com

Linton Harrison Phone: 669-6987

Email: linton harrison@bc.sympatico.ca

Christine Hyatt Mathew Bender

Jane Latter

Phone: 224-7035

Helen Rentis

Helaine Distributors

Sandra Wilkins

Law Librarian - University of B.C.

Phone: 822-4073

May 19, 1999:

Email: sandra.wilkins@ubc.ca

Meetings and Programs, 1998/99

TBA

December 17, 1998: Informal

January 21, 1999: Jennifer Jordan, B.C.

Court of Appeal Registrar

TBA February 18, 1999:

TBA March 18, 1999:

TBA April 15, 1999:

TBA June 17, 1999: