

In this Issue:

FROM THE EXECUTIVE OF VALL
FROM THE EDITORS
FROM THE EDITORS
ACCESS TO B.C. DECISIONS
CALL CONFERENCE, MAY 26-29, 2002,
VICTORIA
VALL'S FEBRUARY 21ST MEETING7
MEMBERSHIP MATTERS
VENDORS CORNER
INTERNET CORNER

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The VALL REVIEW is the official newsletter of the Vancouver Association of Law Libraries. VALL is composed of members of the law library community interested in discussing issues and sharing ideas. Opinions expressed in the newsletter are those of the authors and do not necessarily represent VALL policy or position. Unsolicited submissions are welcome. VALL reserves the right to edit submissions. FROM THE EXECUTIVE OF VALL

#### Teresa Gleave

March 2002

The days are getting longer and the crocuses have made an appearance, all good signs of that most welcome season, spring. We have coped with our gloomy winter with some memorable meetings in the last few months. We welcomed our honoured members to our Christmas luncheon and were delighted but not surprised to hear they are continuing to live full and adventurous lives in their retirement. Tom Shorthouse was generous enough to entertain us at the piano with not only a Christmas carol, a song he has written for the Port Moody library, plus a first performance of our very own VALL song. In January we enjoyed hearing from our fellow VALL members who represent publishers with an update on what is new in 2002. This program was well received and may be repeated annually, probably earlier in the season to benefit those of us who prepare budgets in the late fall. Sylvia Teasdale of the B.C. Courthouse Library Society spoke to us in February and gave us an overview of what is happening in the Courthouse library system.

Gillian Crabtree and Wilma Macfarlane have been working hard in cooperation with the Canadian Association of Law Libraries to present our March workshop "Court Decisions: Efficient Access". This is our first experiment with this kind of cooperation which allows VALL members to take part in a workshop that was previously offered at last year's CALL conference. The subject matter is important to all of us who deal with case law every day and must cope with changes in availability and cost.

The VALL Executive is pleased to announce the Peter Bark Professional Development Bursary has been awarded to Larisa Titova of Lawson Lundell. The Bursary is awarded to assist members who wish to attend the CALL conference or participate in other professional development. Larisa plans to attend her first CALL Conference in Victoria in May.

We are also pleased to welcome Frances Wong of Borden Ladner Gervais who joins the Executive as Webmaster. Our website is the public face of VALL as well as a vehicle of communication for the membership. It has become apparent that maintaining the website requires the attention of a dedicated member on the Executive to ensure the timely and accurate addition of information to our site.



March 2002

#### **FROM THE EDITORS**

#### Susan Daly & Anne Beresford

In this issue we are looking at access to B.C. Decisions to complement the theme of the March 14<sup>th</sup> workshop on *Court Decisions; Efficient Access* which is jointly sponsored by the CALL Education Committee and VALL.

As a follow up to an article in the VALL Review March 1992 titled Selection of B.C. Cases – How, When and Where Carswell, QL Systems and Western Legal Publications submitted information on their collection and selection process. The playing field has expanded considerably since then, so I asked the vendors, and a representative of the Courthouse Library, Continuing Legal Education Society and the Registrar of the B.C. Courts to bring us up to date on the breadth of coverage of their B.C. the currency of decisions being decisions: who, where, and telephone # to added: contact to order cases and any special services Their contributions provide a available. collective guide to accessing court decisions in British Columbia, and I thank them for their cooperation and assistance with this issue and their general effort and ability in keeping us up to date on an ongoing basis.

This is Anne's final issue as co-editor of the *Review* and I would like to thank her for her excellent articles and for the super job she did in producing the *Review* for the last two years. I am looking forward to working on the next few issues with one of you. If you would like to volunteer to be a joint editor with me please e-mail me at <u>sdaly@ahbl.ca</u> or Dorothy Cameron at <u>dcameron@bccls.bc.ca</u>. As always, contributions and suggestions for future articles are always appreciated.



#### **ACCESS TO B.C. DECISIONS**

#### **Courthouse Library - Carmen's Database**

#### Submitted by Dorothy Cameron

The Vancouver Courthouse Library has a collection of 16,873 decisions largely from B.C. courts that are indexed by name, date, registry number and judge. We named it Carmen's Database because, since it's inception, Carmen De Olazaval is our point of contact for different registries and is a super sleuth at tracking down cases.

Many of these cases are unlikely to be found anywhere else because they are not indexed or because registries or boards have destroyed the originals. Although the bulk of the cases are older, we add recent cases that have been requested, are difficult to obtain, and are not on any electronic source.

We have decisions from the B.C. County Court (1969-), Supreme Court (1969-), Court of Appeal (1977-) and Provincial Court (1992-). Some of the full text decisions are from the *Appeal Rules Precedents* (ARP) and the *Rules of Practice* (RP), while the Provincial Court decisions comprise mainly Small Claims and photo radar with very few family and criminal decisions.

Board decisions are always of interest to us. When the Canadian Legal Information Centre (CLIC) disbanded, they gave B.C.Courthouse Library Society the Immigration Appeal Board decisions (1977-1988). These decisions are summarized in the **Notes of Recent Decisions Rendered by the Immigration Appeal Board** and **included in our index**. Carmen has also added tax assessment decisions from a publication we discovered in our collection entitled **Real Property Assessment Cases Compiled for the Association of Assessors** (1950-1955).

The Courthouse Library hopes to upload the index to our website in the future to make it available to everyone. If you know of any "pockets" of hidden or long forgotten cases, let us know. We will try to locate and add them to Carmen's Database.



March 2002

There are a number of ways to contact us either for copies of these hard to get cases or to let us know that you have a cases that should be in our database:

- Phone: 604-660-2438 or 1-800-665-2570
- Fax: 604-660-2821, 604-660-1033
- E-mail: <u>bccls@bccls.bc.ca</u>

Charges for copying are 60 cents per page, faxing is \$1.50 per page . We will be shortly offering the option of scanned documents as a delivery mode. The charge will be the same as for mail.

#### **B.C. Superior Courts Website**

#### Submitted by J. Jordan, Court of Appeal Registrar

The Superior Courts Website www.courts.gov.bc.ca contains Court of Appeal and Supreme Court decisions commencing in 1996. The following coverage excludes those judgments subject to a court order prohibiting dissemination.

The Court of Appeal decisions on the website include all reserve judgments whether given by a panel of judges or by one judge (a chambers judgment). Oral reasons for judgment given by a panel of judges and which finally dispose of an appeal will also be included on the website. Oral chambers judgments are only on the website if they concern an important point of practice for the legal profession or if the case is noteworthy in some other way.

Court of Appeal reserve judgments appear on the website by noon of the day they are released. Oral judgments will appear on the website 1-2 weeks after the judgments were given in Court (the delay is to allow the judgments to be transcribed).

Supreme Court reserve judgments are usually on the website the day after they are released. While all Supreme Court reserve judgments are on the website, only a select few oral reasons for judgment are published on the web. Published oral reasons for judgment are usually chosen for distribution by the judge. It is anticipated that eventually the website will contain judgments from both courts back to 1990. These judgments are being prepared for the website by CANLII (the Canadian Legal Information Institute). There is no date yet for this valuable addition to the website.

Questions about the website may be sent by e-mail to webmaster@courts.gov.bc.ca.

#### **Canada Law Book**

#### Submitted by Peter Roberts

Canada Law Book Inc. publishes the B.C. Decisions (Civil) each week and the B.C. Decisions (Criminal) each month. These decisions were formerly published by Western Since the changeover to Legal Publications. Canada Law Book in September, 1999, great emphasis has been put on the 'turnaround' time in getting the decisions out to the customer. The judgments arrive weekly at our Editorial Dept every Tuesday and by the following Friday (3 days), these have been edited, headnoted and published. They are available in both print (\$630 per yr) and CD (\$580 per yr). The CD version is called Western Decisions and includes cases from Alberta and Saskatchewan. The service is updated weekly on our website and a new CD is issued every three We also publish a weekly service months. called B.C. Weekly Headnotes for \$162 per yr. This is often used as an adjunct to the Western Decisions CD.

We here at the Vancouver office pride ourselves in delivering a fast, efficient service for photocopied case orders. Our Vancouver office is open from 8:00 a.m. –5:00 p.m., Monday through Friday. Your telephone and fax requests are taken by our friendly and able staff, Sabrina or Jennifer, who promise a very quick turnaround time. You may reach them at **604-844-7855** (Vancouver Local) or **toll-free at 1-800-342-0011**. Should you wish to obtain a copy of the CD Rom (or any of our publications), please give us a call and a 'demo' copy can be sent out to you on a free 30 day trial basis, from our Vancouver office. You may reach us at:



Canada Law Book Inc. #501-595 Howe Street Vancouver, B.C. V6C 2T5

Telephone:	604-844-7855 (Local)
Fax:	604-844-7813
E-mail:	proberts@canadalawbook.ca

#### Carswell

#### Submitted by Rae Keen

Carswell's British Columbia Law Reports publish B.C.'s significant civil decisions from both the Supreme Court and the Court of Appeal, selected criminal decisions from those courts, and Supreme Court of Canada appeals from B.C. decisions. Editor-In-Chief Darrell Burns selects the cases for reporting, providing the benefit of a practitioner's appreciation of the needs and interests of the B.C. Bar. The selected cases represent new developments in the law or a novel application of existing principles; clarify or resolve conflicting lines of authority; provide a comprehensive survey and analysis of the law in a particular area; or authoritatively cast doubt on a previous decision or practice. More than 300 cases are reported annually in the BCLRs. The majority of cases are published within three months of the release date.

Carswell's most extensive coverage of B.C. case law is available through the online service *law.pro* on *e*CARSWELL. *law.pro* provides complete coverage of all B.C. decisions ever published in Carswell bw reports. This includes the *British Columbia Law Reports* (since 1977) and the *Western Weekly Reports* (since 1911).

*law.pro* provides complete coverage of all Supreme Court of Canada and Privy Council decisions originating in British Columbia and comprehensive coverage of B.C. decisions as available from the courts, including unreported decisions from 1986 forward. *law.pro* has extensive coverage of B.C. reported cases back to 1960, with backdating in progress.

Judgments are added to *law.pro* daily. At the time it is added, each judgment includes one or more of our 22 subject assignments. This means

that the judgment is immediately searchable by jurisdiction and subject.

March 2002

In the few weeks after the judgment is added, it is enhanced in stages with value add information. This added value includes the addition of case history, correlative citations, judicial treatment information (The Canadian Abridgment's Canadian Case Citations and Canadian Statute Citations) and Canadian Abridgment digests.

Because Carswell owns the information on *law.pro*, *law.pro* delivers a high level of integration. Carswell makes it easy to find B.C. law by linking the information so the user doesn't need to know which database to go to.

Researchers can get raw and reported law from a variety of online sources, but only Carswell provides The Canadian Abridgment Key Classification System, allowing researchers to readily search for all of the cases on point by issue. Only *law.pro* has Carswell's law reports, giving researchers the key decisions selected by experts. Carswell's law reports also provide access to case law through the articles, case comments and annotations which appear on law.pro.

With *law.pro's* scheduled search capability, the researcher can execute a search by subject, keyword, case name, statute, jurisdiction etc. and be alerted automatically by email of any updates to their search results.

#### To order cases:

Toronto: phone: fax:	416-609-3800 416-298-5082
Elsewhere in Canad phone: fax:	a and the United States: 1-800-387-5164 1-877-750-9041
E-mail:	judgments@carswell.com

#### LexisNexis

#### Submitted by Arthur Vaz

LexisNexis provides a wide array of provincial and national law reports and summary services



March 2002

covering the B.C. Court of Appeal, the B.C. Supreme Court and various provincial administrative boards and tribunals since 1894 (full text; 1972 summary), providing over 200,000 documents to meet your research needs.

#### J file databases

Unique to LexisNexis are the J file databases, connecting full-text judgments to summaries published in All Canada Weekly Summaries, Weekly Criminal Bulletin, Canadian Labour Arbitration Summaries, B.C. Decisions, Civil Cases, B.C. Decisions, Criminal Cases, and B.C. Labour Arbitration Decisions.

### National, provincial and topical law reports/summary services

The full-text and summary databases on LexisNexis contain British Columbia cases from Western Legal Publications, Maritime Law Book, Canada Law Book, LexisNexis Butterworths, and the official law reports, including *Supreme Court Reports, Federal Court Reports* and the *Exchequer Court Reports*. Materials are loaded to the LexisNexis system 24-48 hours after receipt from the publisher. See http://www.butterworths.ca/canadianlegalconte ntlist.htm for a complete database listing.

#### Shepard's Citation Service

Comprehensive B.C. coverage is combined with superior functionality in the Shepard's Citation Service on LexisNexis. Content includes all B.C. law reports (B.C.R., B.C.L.R., B.C.A.C., B.C.T.C.), Canada Law Book summary services and the important neutral citations. Shepard's is the only citations service that allows customized reports - use Custom Restrictions to narrow reports to specific treatment phrases, jurisdictions or time period, or use the FOCUS™ feature to pinpoint issues, facts and/or points of law within the full text of your citing references. Shepard's also includes the unique Signal **Indicators** to give you an at -a-glance indication of the precedential status of a case. These signals appear at the top of Shepard's results and on cases within the LexisNexis research system.

#### Legislation

Up-to-date British Columbia statutory and regulatory databases are maintained by our experienced staff of legislative editors. Both table of contents and Boolean searching is available.

Contact Information

Contact Arthur Vaz, Sales Manager Western Canada (604) 689-4133 avaz@lexisnexis.ca

#### **Continuing Legal Education Society of B.C.**

Submitted by Karen Imeson

#### Case Digests

Breadth of Coverage - The Continuing Legal Education Society of BC publishes digests of **all** cases decided in the BC Supreme Court and BC Court of Appeal, selected BC Provincial Court decisions, and **all** Supreme Court of Canada decisions originating in BC. Each concise summary includes the names of counsel, the main cases the court considered in reaching its conclusion, and the names of experts and whether or not their evidence was accepted. Digests are delivered weekly or monthly, depending on which practice area you choose.

<u>Currency of Decisions Being</u> - Added - New cases are digested, linked to full-text decisions online, and made available within 2 - 3 weeks of their receipt from court.

Special Services Available? How is CLE Service Distinct from Others - Case Digests are available in 3 distinct services. Both our Case Digest Connection e-mail service and our Archive service, an Internet database service, provide links to the decision's full text. You may conduct a simple search of the CDC Archive by subject, keyword, party, lawyer, judge, or expert witness, with no need to know complicated search commands. The digests, along with quarterly, cumulative indexes, are also available in a print service by mail or fax. You may choose from 10 practice options: weekly-civil (includes all civil topics below, plus more!), commercial, criminal, family, personal injury; monthly-insurance, labour &



employment, municipal, real property, and wills & estates. Take advantage of the one-month free trial available for each service: visit our website www.cle.bc.ca to sign up, or contact customer service: custserv@cle.bc.ca or call 604-893-2162 or fax 604-669-9260

Who, Where and Telephone # to Contact to Order Cases - Contact CLE's customer service representative Kelly Skinner for reference assistance to track down the decision's full text online, or to photocopy and e-mail, fax or mail the case at a cost of \$.45/page: custserv@cle.bc.ca; phone: 604-893-2162; fax: 604-669-9260.

#### Quicklaw

#### Submitted by Jeff Purkiss

Quicklaw's coverage of case law, statutes, and administrative decisions from British Columbia is extensive. The main case law databases are BCJ, CCS/DRS, and British Columbia decisions from other publishers' collections.

#### Full Text Databases

• British Columbia Judgments - (BCJ)

This database contains the full text of all decisions Quicklaw has received from the Court of Appeal, the Supreme Court and the Provincial Court, a total of over 63,300 decisions from 1970 to the present.

BCJ also contains County Court decisions from 1979 to 1990 when it merged with the Supreme Court.

Historical decisions (1969-1985), both reported and unreported, are being added to our collection on a daily basis, about 1400 cases were added this year. As well, our collection of recent Provincial Court judgments has grown significantly.

Yukon Court of Appeal, Supreme Court, and Territorial Court decisions are also included in BCJ.

BCJ is updated daily with the most recently released decisions available in BCJQ. All judgments received are added to the system.

• Other Publishers' Databases

**Dominion Law Reports - (DLR**) contains over 9000 full-text decisions and headnotes from British Columbia.

March 2002

British Columbia judgments can also be found in the following full-text topical databases:

Canadian Criminal Cases - (CCC) Canadian Insurance Law Reports - (CILR) Canadian Native Law Reporter - (CNLR) Canadian Patent Reporter - (CPR) Dominion Tax Cases - (DTC)

#### Summary Databases

- Canadian Case Summaries/Dominion Report Service - (CCS/DRS) Contains over 48,000 summaries of British Columbia Cases since the 1870s prepared by CCH Canadian Limited until February 1991, and by Quicklaw since March 1991.
- **British Columbia Decisions (BCD)** Over 57,700 digests of decisions of B.C. courts and Yukon Court of Appeal since 1979
- All-Canada Weekly Summaries -(ACWS) Brief summaries of Canadian court decisions in civil cases since 1977. Over 46,800 summaries of British Columbia cases.

Contact Jeff Purkiss, Manager, BC and Yukon Region, jpurkiss@quicklaw.com



# CALL CONFERENCE, May 26-29, 2002, Victoria

#### Submitted by Sarah Munro

We are coming closer to the CALL conference which is going to be held in Victoria this year, from May 26 to 29. The theme of the



March 2002

conference is "Traditions for Tomorrow", with a focus on aboriginal law, green business and elder law.

The backbone of the conference will be the three plenary sessions. Monday's is "Aboriginal Law and Self-Government". We will hear about the legal issues surrounding the settlement of treaty claims in BC, and the research issues and legal implications of a new fourth level of indigenous government in the Canadian constitution.

The Tuesday plenary concerns "Green Business", which will provide an overview and introduction to the legal issues and research resources for servicing the needs of green business: ecotourism, sustainability, standards, federal and provincial legislation.

Finally, on Wednesday morning there will be a plenary on "Elder Law". This will encompass the legal literature and issues surrounding the growth of elder law as a distinctive area of legal practice.

Susan Crysler and I are coordinating the SIG and committee sessions, which are going to provide something for everyone we expect. Some examples of the presentations in store are a session on knowledge management presented by two experts from Royal Roads University, a discussion of disappearing digital government communications by two speakers from the federal government, and an evaluation of electronic citators by two librarians and a legal research and writing instructor.

Needless to say, there will be plenty of entertainment to be had as well. Victoria's reputation as a garden city will be underlined by flower walks/fun runs on the weekday mornings as well as a lunchtime talk by Des Kennedy, horticulturalist. Another well-known Victoria event, the Swiftsure race, will be tied in with CALL's traditional B.A.C.C.H.U.S. evening.

However, this article is just the teaser. Please visit the CALL website www.callac.bd.ca for details about all the other sessions and social events, and the schedule. The conference page will be updated as developments occur, so be sure to keep an eye out. The conference page

also gives contact information for members of the conference planning committee. Susan and I are the Vancouver contacts; please feel free to get in touch with us about CALL 2002. We hope to see you there.

#### VALL'S FEBRUARY 21ST MEETING

We were delighted to have Sylvia Teasdale as the February guest to speak about her activities so far at the B.C. Courthouse Library Society as their Chief Librarian and Executive Officer since September of 2001. Teresa Gleave introduced her with the following information:

Sylvia is a native of Montreal and came to us most recently from Ottawa, where she participated in the amalgamation of 11 urban and rural public libraries into the new Ottawa Sylvia was Manager of Public Library. Communications during the 18 month transition She was responsible for the process. development of library communications, including Internet and Intranet functionality as well as being involved in the repositioning and amalgamation or public services, volunteer services and French services.

Sylvia is a graduate of McGill University. She has worked in University and College libraries in Newfoundland and in Public libraries in Ontario.

Throughout her career, Sylvia has had the opportunity of being involved in service development in both urban and rural settings during financially challenging times. She says she thrives on challenges and managing change, and is looking forward to working with the legal community in British Columbia.

For details of the challenges and opportunities facing the Courthouse Library see a copy of Sylvia's powerpoint presentation at the VALL website

http://www.vall.vancouver.bc.ca/teas\_presenta tion.ppt

Sylvia also suggested that as stakeholders there is a Role for VALL which is outlined in a handout also on the website. If you have not already returned the form on "VALL's Role" please fill it in and return it to the Courthouse Library.



March 2002

Thank you, Sylvia.

### **MEMBERSHIP MATTERS**

Wendy Ng, formerly of Borden Ladner Gervais and CDNX, is the new Manager of Information Services at Stikeman Elliott. She is replacing Sam Manchur who will eventually be relocating to Aspen (currently living in Lake Tahoe). Wendy may be reached at 604-631-1336 or e-mail wng@van.stikeman.com.

**Frances Wong** is VALL's new Webmaster. Frances can be reached at Borden Ladner Gervais where she works as the Assistant Librarian. She is a 2000 graduate of UBC's School of Library, Archival and Information Studies program. Frances may be reached at fwong@blgcanada.com

Amber Lannon has moved from Assistant Librarian at Bull Housser & Tupper to become Librarian for UBC's newest Library - The UBC Robson Square Library at http://www.library.ubc.ca/robsonsquare. UBC at Robson Square provides downtown access to UBC programs and services for personal, intellectual and professional growth. The Library is committed to serving the faculty, students, and staff of the new campus by providing top-notch service and an exciting array of programs and events. With six computers the Library provides access to UBC's rich collection of e-journals, reference databases and course reserve materials. It is also a service point for users to obtain books and documents from the Point Grey campus and other university libraries. The Library's print collection has been selected to support the needs of UBC at Robson Square and includes materials on entrepreneurship, e commerce, IT security, project management, fundraising and more. For more information about the Library call Amber at 604-822-3501 or e-mail at amber.lannon@ubc.ca

**Joanne Jensen** is the new Assistant Librarian at Bull Housser and Tupper. Prior to joining BHT Joanne worked as an Information Analyst at the ICBC. She graduated from UBC with a Master's degree in Library and Information Studies in the spring of 2000 and received her undergraduate degree in English from UVIC. In addition she has taken continuing education courses in Internet strategies focussing on Competitive Intelligence and Current Awareness at the University of Toronto.

**Jane Wells** has moved from the UBC Law Library to the firm of Singleton Urquhart. She may be reached at 604-682-7474.

#### **New Members**

Maureen Hall Law Society of British Columbia

#### Frances Main

CCRA Research and Knowledge Centre

#### Johanna Sigurdson

Gowling Lafleur Henderson LLP

#### Peregrina Tapere

Student, Library Technician Program, Langara College

Rand Walker Gowling Lafleur Henderson LLP

#### Vancouver Justice Canada Library given Deputy Minister's Team Achievement Award

#### Submitted by Judy Deavy

In January 2002 the Library staff at the Vancouver Regional Office of the Dept. of Justice Canada (Judy Deavy, Ron Stenberg, Isabel Schulthess and Julie Bell) were given a departmental award called the Deputy Minister's Team Achievement Award. The award was given to the Library staff at an award ceremony in Ottawa. The Library staff received their award for their significant contribution to the knowledge management of the legal research resources available for use to the staff of the B.C. and Yukon Region.

The creation of a gateway or "one stop" access to the many print and electronic legal resources of the Vancouver Regional Library via the Library's home page on the WestNet (Vancouver 's local intranet) in the fall of 2000 was a major step forward in placing the legal research resources in the hands of the Vancouver Office



staff. Prior to the creation of the gateway via the Library's home page, access to the library's databases, CD-ROMs and on-line commercial research tools was scattered. With the advent of the gateway approach to the Library's many databases and electronic research tools, legal research has been centralized in one place on Staff can access the research the desktop. resources by either approaching the resources from a general list or by practice group (i.e. Criminal law). Staff can also bookmark the Library's home page and with one "click" have access to the necessary research resources at their fingertips. This results in an increased savings to the staff of the B.C. Region both in terms of time and money. Since the inception of the gateway approach in November 2000, the Library's home page has had over 25,000 hits. This means that the Library's web page is reaching around 95 hits a day.



Library Staff Vancouver Justice Canada

#### **VENDORS CORNER**

## CICA (Canadian Institute of Chartered Accountants):

#### Submitted by Tim Sader

A quick snapshot of some recent PRINT titles from the CICA

 The Purchase and Sale of Privately-Held Business (by Albo, Bryk and Pigott). Formerly titled Mergers and Acquisitions, this 3<sup>d</sup> Edition is extensively updated to reflect current trends and strategies. (available in Hardbound and Softcover, as well as accompanying Template diskette)

March 2002

- The Valuation of Business Interests (by Campbell and Johnson). Formerly titled The Valuation and Pricing of Privately-Held Business Interests. (available in Hardbook and Softcover)
- Guidance for Directors: Dealing with Risk in the Boardroom. Part of the Criteria of Control Board series. (available as single copies, or packages of 5)
- Financial Reporting in Canada, 26<sup>th</sup> Edition (by Clarence Byrd). The first-stop resource for up-to-date information on the essential features of good financial reporting and the latest techniques, terminology and overall trends in Canadian financial reporting practices. Also includes 200 – 2001 Annual Reports excerpts. (available in Softcover or CD-ROM formats)
- Strategic Internet Commerce (by Gerald Trites)
- Enterprise Resource Planning The Engine for E-Business (by Gerald Trites)
- Collaborative Business Beyond E-Business (by Gerald Trites)

Also now available is the CICA's INTERNET suite of products:

KNOTIA.ca - A joint offering of the CICA, E&Y (Ernst & Young) and CaseWare International. Knotia offers the broadest range of information resources and productivity tools designed to meet the specific needs accountants, lawyers and other professionals. It includes traditional news, information and audio/video knowledge resources, learning materials and software tools. Contact Tim Sader (timsader@shaw.ca),



if you would like a free 30-day trial access. (Tel: 535-0827/Fax: 535-1133)

- Infobases include:
  - ® <u>Tax:</u> (Income Tax, GST/HST & Excise, PST, Customs & Trade
  - B Accounting & Assurance: CICA Handbook, Canadian Securities Reporting Advisor, Canadian Accounting & Assurance Reference Service
  - B General Business: Model Agreements, Resolutions & Checklists
  - B Law: Federal and Provincial Law Collections
    Collections
    Collection
    Collect

Also available are Daily Bulletin Boards E-mail products --- <u>Knotia News</u> (formerly known as *TaxCast*).

#### **INTERNET CORNER**

In January 2002, readers of Search Engine Watch's various <u>newsletters</u> were invited to vote on their favourite services in different categories. Here are the results with most awards going to Google, and Vivisimo cited as best metacrawler.

http://searchenginewatch.com/awards/2001winners.html

For a discussion of Strategis: a brief overview by Lorinda Van Kleek and Suzanne Ottewell, from SLAIS, UBC go to SLA's Wired West Web Journal , January 2002.

http://www.sla.org/chapter/cwcn/wwest/v5n2/s trategis.htm

Greg Notess' On the Net column in the current issue of Online covers the Wayback Machine in detail. He explains what it does and how it works, and offers several useful nuggets of information, particularly for professional researchers. The article "The Wayback Machine: The Web's Archive," Online, Mar/Apr 2002, p 59-61 is available online at the publisher's Web site. (source: TVC Alert March 1, 2002)

March 2002

<u>http://www.onlinemag.net/mar02/OnTheNet.htm</u> and go to <u>http://web.archive.com</u> for the Wayback Machine.

Revenge of the Annoyed Surfer - Pop-up and pop-under ads probably rank second amongst the advertising gimmicks that annoy most surfers. Spam takes first place hands down. This fun-to-read article suggests easily implemented revenge tactics against pop-up and pop-under ads. (source: TVC Alert, Feb 22, 2002)

http://www.business2.com/articles/mag/0.1640, 37785,FF.html

