

VALL REVIEW

Vol 7, No. 1

September, 1994

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VALL 1994/95 Executive

Vancouver Association of
Law Libraries
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From the Executive of VALL

Gillian Crabtree

Welcome to the 1994-95 VALL season and to all the new members who have increased our numbers to more than 120. We are fortunate to have a healthy blend of old and new faces forming this year's executive. Sandra Manchur and Greg Wurzer (Program) are looking forward to presenting an exciting new season of speakers, (based on your May Round Table suggestions); Natasha Lyndon (Membership) will be producing the next edition of the VALL Directory; Karen Imenson (Secretary) will keep you informed of times and events; Evelyn Taylor (Treasurer) will coordinate the lunches, as well as ensuring our continuing financial health; and Jane Wells and Ana Rosa Blue will be producing the quarterly VALL Newsletter and invite every one to send in their contributions to the Review. VALL, however, is more than just the Executive — we welcome your comments and ideas for the benefit of all members.

The results of our summer efforts are beginning to appear. Thanks to Elizabeth Kinersly, Tracey Carmichael and Catherine Ryan, VALL's article "Law Libraries in the Year 2000" will appear in the Fall issue of the VALA Newsletter. Shirley Hyndman, Anne Beresford and myself completed the CANCITE/CCC comparison study for HALL and we have been told that the nationwide results should be available soon. We are very grateful to the outgoing 1993-94 executive for compiling an excellent set of procedures detailing each elected position for the benefit of all VALL's future executive members.

When we established VALL seven years ago, our objective was to facilitate the exchange of information amongst all those who were involved in providing legal information in law libraries. Since then, VALL has demonstrated an ongoing desire to learn, to exchange and, on occasion, to campaign, with the result that we have accomplished the original objective. Now, an even greater challenge lies ahead but I believe we need the collective energy of more than just VALL to meet it. The time has come to seriously promote and encourage co-operation amongst all the interest groups involved with the effective, cost efficient delivery of legal information. The impact of electronic resources and the resulting effects on already shrinking operating budgets brings together the interests of law librarians, legal administrators, research lawyers, Bar Associations, publishers and the whole legal community. It is time we combined our efforts to deal with common issues which challenge all of us. No one of our organizations can hope to meet the information demands of the future without making use of the collective energy created by this vast array of distributed expertise. Together we can be an effective proactive force rather than a divided re-active one. What are we waiting for?

From the Editors

*Ana Rosa Blue
Jane Wells*

Welcome back everyone, after one of the sunniest summers Vancouver has ever experienced. We look forward to an eventful year and appreciate the submissions provided for this issue. The article "Law Libraries in the Year 2000" prepared for the Vancouver Association of Legal Administrators has been reprinted in this issue and we would appreciate your comments.

Thank you to Shirley Hyndman for her report on the AALL conference held in Seattle in July.

The deadline for submissions for the next newsletter is November 24, 1994.

VALL REVIEW

VANCOUVER ASSOCIATION OF LAW LIBRARIES TREASURER'S REPORT - 1994

Statement of Income and Expenses

August 1, 1993 to July 31, 1994

INCOME

Membership Dues	\$ 1,625.46
Luncheon Meetings (Net)	431.12
Workshop (Net)	275.54
Bank Charges (Net)	<u>33.10</u>
	<u>\$ 2,365.22</u>

EXPENSES

Program	\$ 136.20
VALL Review	75.32
Printing, Postage & Stationary	241.11
Post Office Box	87.21
Peter Bark Memorial Fund	500.00
Miscellaneous	<u>326.08</u>
	<u>\$ 1,365.92</u>
Net Income	<u>999.30</u>

CHEQUING ACCOUNT BALANCE

As of July 31, 1994	<u>\$ 5,644.39</u>
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PETER BARK MEMORIAL FUND

1. Fixed Term Investment Certificate (Expires Dec 21, 1994)	\$ 1,000.00
2. Fixed Term Investment Certificate (Expires Mar 19, 1995)	1,000.00
3. Savings Account	<u>2,638.43</u>
	<u>\$ 4,638.43</u>

VALL REVIEW

LAW LIBRARIES IN THE YEAR 2000

The Vancouver Association of Legal Administrators requested an article from VALL on our predictions of the law library of the future. The article, Law Libraries in the Year 2000, will be published in their newsletter and we have reprinted it here. If anyone in the membership has any comments or queries please contact Jane Wells or Ana Rosa Blue.

Does the thought of the law library in your firm conjure up images of lawyers hunched over piles of dusty tomes, yellow pads by their sides? Think again. Now, imagine lawyers sitting at home or in their offices hunched over a computer screen, clicking a mouse as they hypertext their way through an online database. Welcome to the virtual library -- the information centre of the future. Or is it? Much of the technology is already here.

Legal Research in the Year 2000

Law firm clients today want to have the best possible answer at the least possible cost, and the client of the year 2000 will be no different. To efficiently research and deliver opinions in a way that will maximize profit, lawyers will have to take full advantage of the bewildering array of information technology available.

Research materials are not just dusty law reports and textbooks; they now include state-of-the-art CD-ROMS, computer files, databases, and the the realms of the Internet.

Law librarians, now and in the year 2000, are the key to bridging the gap between lawyers and the vast array of legal information that is out there.

The Law Library Without Walls

The technological tools already exist to create the "library without walls". An immense amount of legal information is already available to a lawyer with a PC, a modem and a healthy bank account; even more is available with a CD-ROM reader. Lawyers can obtain on-line copies of caselaw, articles and precedents that are physically housed thousands of miles away.

In order to tap into this information without becoming lost in a maze of sources and command syntax, lawyers in the 21st century will rely upon the expertise of law librarians. Many librarians are already "surfing" on the Internet and Freenets around the world to track down low cost and hard-to-find information, and to develop a network of colleagues with expertise from around the world.

New Ways of Being Organized

The lawyer of the future may well have a desktop computer that offers a personalized array of electronic products at the ready to solve most research problems. The law librarian, working with the lawyer, could select certain databases from the vast array available that fit the lawyer's profile practice areas and teach the lawyer how to search those databases effectively.

A customized series of CD-ROM products, addresses of Internet resources, unique current-awareness services and document delivery options will be other weapons in the lawyers' legal research arsenal for the year 2000.

The firm's librarian will continue to select information sources, regardless of format, according to the tried and true principles of library collection development; applicability to the firm's practice, price, accuracy, authority, duplication and technological compatibility are all criteria which will continue to guide.

Resource Sharing

As a result of the explosion of legal publishing activity and the shrinking of library budgets, law librarians have already shifted from a "just in case" book collection building philosophy to a "just in time" attitude which emphasizes timely access to information when the need arises.

This trend will continue well beyond the year 2000. By favouring access over ownership, and giving up control of the physical item, you must rely on an outside information provider to deliver the item you need, when you need it, and at a price you can afford. You have to know where to go to get what you want and decide when access to resources won't suffice and ownership is what you really need. Law librarians' networks of contacts will be increasingly important as knowing the right person to talk to can save hours of reasearch time.

Can We Do Away With Books?

The simple answer is no. Canadian legal publishers have been relatively slow to enter the field of electronic publishing. Certain specialized areas such as tax law have many electronic sources but other fields do not. Many important older print materials will never be converted to electronic format and will continue to be used by lawyers in the future.

Futhermore, there is a learning curve associated with computer technology and each database and CD-ROM has its own idiosyncracies

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VALL REVIEW

LAW LIBRARIES IN THE YEAR 2000 continued...

which can be frustrating to a once-in-a-while researcher. Law librarians who work with electronic materials frequently will be called upon to give in-house training seminars and support to lawyer researchers.

Libraries with books on shelves allow a lawyer to browse through a subject area. This can be enormously useful as, through serendipity, a printed table of contents or subject index may turn up "just the case" a lawyer seeks.

Administrative Challenges

The cost of acquiring and maintaining the technology, both hardware and software, to manage a "virtual" law library is high and will get higher. Computer databases that are "pay-as-you-go" are very expensive to search and penalize the novice user by charging high per minute fees. CD-ROM products are updated through costly new releases.

Copyright laws and licensing agreements (ironically, written by lawyers) are highly restrictive and make the networking of electronic information prohibitively expensive.

Conclusion

Law librarians are positioned to assist legal administrators in meeting the challenges of the information demands of the future. It is a time of exciting opportunity where we can take advantage of technology to enhance the delivery of legal services.

Submitted by:

Tracey Carmichael
B.C. Courthouse Library Society

Elizabeth Kinersly
Swinton & Company

Catherine Ryan
Bull Housser & Tupper

REPORT FROM THE AALL CONFERENCE

I recently attended the 87th annual meeting of the American Association of Law Libraries. Held in Seattle, the conference was four packed days of educational programs, with several pre-conference workshops, some held at the University of Washington Law Faculty. The theme for 1994 was CHANGING ENVIRONMENTS. I appreciated very much the opportunity to attend this conference. It was due to the financial support offered by the VALL bursary which enabled me to participate.

One of the sessions I attended was titled Technostress, Computers, and the Pain in Your Neck: Why "User-Friendly" Isn't. The speakers were Lynn Fullenwider, a Registered Occupational Therapist, and a Licensed and Certified Hand Therapist and Kenneth J. Hirsh, Manager of Computing Services, Duke University School of Law.

Technostress was coined by Craig Bond in his book Technostress written in 1984. Defined as a "modern disease of adaptation caused by an inability to cope with the new technologies in a healthy manner. It manifests itself in two ways: in the struggle to accept computer technology, and in the more specialized form of overidentification with computer technology". The book covers the psychological and sociological problems caused by our

increasing use and reliance on computers. Suggested remedies, regular exercise and good health habits, preparation of employees for large-scale introduction of computers, replace socializing opportunities lost when technology and specialization cause isolation of employees — the electronic water cooler? The "hassles" that bother a person is directly related to the amount of time spent working with a computer, but not related to anxiety or fear of computers although that is a common perception. Examples of hassles - disk error, printer out of toner, unable to save file. I have a selected bibliography prepared by Kenneth Hirsh should you care to do more reading on this subject.

CTDs (cumulative trauma disorders) are caused by disuse or overuse, repeated stress on a particular body part. These health problems are more prevalent in working people than in the general population. Vibration increases the trauma greatly, (pity the construction worker holding the jack-hammer) but the injuries are not limited to industry or specific occupations as much as they are to patterns of usage of equipment or movements.

Symptoms of repetitive strain injuries may be transient, may differ from one person to another and occur predominately at night. Learn to listen to your body.

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VALL REVIEW

Report from the AALL Conference continued...

10 OFFICE TIPS FOR THE PREVENTION OF CTDS

1. Position neck upright, directly over spine.
2. Adjust screen (brightness, height, glare) for YOUR eyes.
3. Relax your shoulders
4. Keep elbows at 90° or below
5. Use a wrist rest.
6. Position items in front of you.
7. Slightly recline back.
8. Maintain a slight inward curve in your lower back.
9. Put 2 inches between chair seat and back of knee.
10. Keep feet flat on floor or foot rest.

When an extended period of time is to be spent at the computer use the above tips, breathe deeply, stretch periodically, move your adjustable chair slightly every 15 minutes. And above all remember the computer is a tool!

Recommended for further reading: E. Pascarelli, *Repetitive Strain Injury*. John Wiley & Sons Inc., 1994.

The workshop I participated in was entitled The "Changing Environments" of Legal Research: Providing Reference Assistance in Non-Legal Disciplines. The four areas focussed upon on were, general reference, corporate/business, health care/medical and women/women's issues. All speakers were very good and I was surprised by the topics that held my interest in comparison to my expectations prior to the sessions. As this workshop was an entire day containing much online material it is difficult to describe in note form, but I will try.

The workshop was held in the University of Washington - Gallagher Law Library in the Faculty of Law building; during the breaks it was interesting to explore the collection.

General Reference

Joanne Zich, Chief, Government Documents & Media Services American University Law Library, Washington DC

Collection development and the reference interview were covered in this presentation. I have focused upon the collection development aspects. All libraries need a collection based upon your clientele and specific reference needs. Joanne gave several tips on building a non-legal ready reference collection. Her bibliography contains her personal favourites from the University Law Library collection and excludes expensive annual sources such as Who's Who. Visiting your nearby large library is often a good way to window shop, many useful materials don't get advertised directly to our special libraries. Consider setting up your collection over a few years, and the upkeep can often be minimal for a small firm library. Joanne goes one morning a year to the best bookstore in her city, with her general reference budget (\$100) in hand. If CD-ROM is in your future, the bundled encyclopedias, (*Microsoft Bookshelf*, etc.) available will contribute

to your collection.

Three candidates for the 'Reference Librarians Choice' for 1994. Excellent value and contents for the money, suprisingly comprehensive and useful.

Andrews, Robert *Columbia Dictionary of Quotations*. New York: Columbia University Press, 1994. (\$34.95US)

Cambridge Factfinder, ed. by David Crystal. New York: Cambridge University Press, 1994. (\$14.95US)

The Macmillian Visual Desk Reference. New York: Macmillian, 1994 (\$29.95US)

Business Research and Corporate Intelligence

Karen Summerhill, Educational Services Coordinator/Reference Librarian

Georgetown University Law Library, Washington DC

Corporate information is used for firm marketing, client development, background on an adversary, preliminary anti-trust research. Beginning print sources include the Encyclopedia of Associations and Ulrichs, continue with appropriate Dun & Bradstreet publications, Standards & Poor's Register of Corporations, Directors and Executives, Moody's Manuals and various Gale publications. The majority of this information is located on online databases. General online sources include Dialog (Westlaw gateway version in not recommended for corporate databases), Dow Jones New/Retrieval, Data Star, Information America, NewsNet.

I have notes of sources (print and online) to search for particular types of corporate information in the above categories, a selected bibliography on business research and a comparison of business resources on Lexis and Westlaw.

Maneuvering through the Medical Maze

Jean Shipman, Outreach Librarian

University of Washington, Health Sciences Library & Information Center, Seattle WA

In her session Jean reviewed medical textbooks, Internet sources, Natrional Library of Medicine resources, including Medline and the Grateful Med access to NLM databases.

The following list of medical textbooks is not comprehensive, but contains THE book on each speciality. (Much like we would suggest Chitty on Contracts, or Sale of Goods - Fridman). I am sorry I did not have the time to get the complete bibliographical information.

Medical Textbooks

Anatomy *Gray's Anatomy*

Cancer *Cancer: Principles & Practice of Oncology*

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VALL REVIEW

Report from the AALL Conference continued...

Medical Textbooks continued...

- Cardiology *Hurst's the Heart: Arteries and Veins*
- Dermatology *Andrew's Diseases of the Skin: Clinical Dermatology*
- Endocrinology *Williams' Textbook of Endocrinology*
- Gastroenterology *Clinical Gastroenterology*
- Medicine *Cecil Textbook of Medicine*
Conn's Current Therapy (Rakel)
Current Diagnosis (Conn)
Current Medical Diagnosis & Treatment
Harrison's Principles of Internal Medicine
Merck Manual of Diagnosis and Therapy
Scientific American Medicine (available in CD-ROM)
- Nephrology *Pathology of the Kidney (Heptinstall)*
- Neurology *Merritt's Textbook of Neurology*
Principles of Neurology (Adams)
- Nursing *Luckman and Sorenson's Medical-Surgical Nursing: a Psychophysiological Approach*
- Obstetrics *Williams Obstetrics*
- Orthopaedics *Campbells Operative Orthopaedics*
- Pediatrics *Nelson Textbooks of Pediatrics*
Rudolph's Pediatrics
- Pharmacology *Goodman and Gilman's the Pharmacological Basis of Therapeutics*
- Psychiatry *Comprehensive Textbook of Psychiatry/V (Kaplan)*
- Radiology *Textbook of Diagnostic Imaging (Putman)*
- Surgery *Current Surgical Diagnosis and Treatment*
Principles of Surgery (Schwartz)
- Urology *Campbell's Urology*

By Shirley Hyndman

MEMBERSHIP MATTERS

New Faces

Janet Ellis; Lois Burkell
Law Society of B.C.

New Location

Annabel Knipsel - Information Specialist
ICBC Information Resource Centre

Linda Van Soest - Librarian
Pacific Press Library

Shelley Richer - Admin. Assistant, Sales & Marketing
Western Legal Publications

Profiles

This issue continues the series of member profiles. The profiles are an ongoing feature where two VALL members will submit short personal profiles so that we can get to know them better. Please contact the editors if you wish to submit a profile for future issues.

We are presenting the profiles of Anne Beresford, librarian at Ladner Downs and Pam Clancy, librarian with Campney & Murphy.

Pam Clancy

I am B.C. born and educated and have worked in libraries since the age of 12 (OK Regional, Vernon branch, \$.50/hr.). After a BA at UBC, I received an MLS at McGill. UBC hired me as a cataloguer where I languished until my escape into public service in Gov't Pubs. Div. Here I picked up on the legislative process and the browbeating of reluctant bureaucrats into coughing up documents. My social life picked up, too. Ron was in the Science Div. then and we used to have trysts in the stacks. Marriage was followed by emigration to Edmonton where I set up and ran the library for the Alberta Dept. of Municipal Affairs. Joining the bureaucracy was a good supplement to my education. We departmental librarians formed a council (AGLC still flourishes, I hope?) in order to terrorize the Purchasing Officer and other worthies.

When Ron and I finally admitted that global warming was not occurring fast enough, we (now with 2 toddlers) returned to B.C. He got a job at Vancouver Regional in Nanaimo and I was busy being Mum.

Then the law stepped into my life. The Courthouse Library Society hired me as a clerk for the Nanaimo branch. This was a great way to ease into legal librarianship and practice my skills on the Nanaimo Bar. (I know, I know, but what else are you going to call it?) Thus armed, I put out my shingle as a freelancer when we moved to Vancouver in 1984. This was the time when I gradually met most of you and realized what a truly fine bunch we are. The Truly Fine Bunch has since become VALL. After various part-time contracts, most notably at Alexander Holburn and CLE, I finally landed the Campney & Murphy job seven

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VALL REVIEW

MEMBERSHIP MATTERS CONTINUED...

years ago. It's fun, it's exhausting but with all of you in VALL, it's never lonely.

When work is done, I go home to hear what Ron has been doing at New Westminister Public and find out what activities the teenagers have planned for us.

In my spare time I sleep and do housework.

Anne Beresford

I gauge the length of time I have worked at Ladner Downs by the fact that my son was two years old when I started and now he is sixteen. The explanation I offer for staying put so long is that in a private law firm you can combine a fairly autonomous position with all of the functions possible in any library so there is little room for boredom. Also, with the rapid advances in technology, and the growth of the firm, the position has never been static or without surprises.

My first legal position was at the Department of Justice regional office library in Vancouver, where I worked four years, just prior to Ladner Downs. Before that I was Head of Reference at the New Westminister Public Library and Cataloguer, Reference Librarian and Head of Reference at the University of Manitoba Libraries. When I got my degree in Library Science at UBC in 1967 we were told that there were nine jobs for every librarian in Canada and I know of three I could have had at the time, two university and one public.

My first library job was in a bookmobile with the Winnipeg Public Library, after a B.A. from the University of Manitoba. Of the many humorous situations which can happen in a bookmobile, my favorite is the one where a little boy came up the steps into the little trailer and with a look of desperation on his face asked "where is the washroom?" We didn't have one unfortunately so I had to send him back into the school. Another favorite library story happened during my stint at the University of Manitoba where a student asked me at the reference desk where he could get the bus. When I inquired further it seems he had seen the sign for "Library tours" which we had advertised during orientation week. I had to tactfully explain that the tour was an instructional walking tour inside the library.

I was educated at a private girls school in Winnipeg, which though not an elite school, bred the kind of loyalty which boasts an annual tea for Vancouver alumnae. It was through a UBC library school friend that I ultimately met and married my husband of 19 years. Our time outside of work is taken up with our 16 year old son, our friends, and I have finally followed my husband in his pursuit of fitness, walking, running and skiing though with somewhat less vigor.

NEWS

Congratulations to Tom Shorthouse

We would like to extend our congratulations to Tom Shorthouse who was awarded the UBC President's Service Award for Excellence. He accepted his medal and an award on May 27 during the UBC Law School's convocation exercises.

Tom, the chief librarian at the UBC Law Library, was the first librarian, and the first at the Law School to receive the award.

Call for VALL Review Submissions

Your VALL Review is published four times a year in March, June, September and December. Contributions from the membership are encouraged and greatly appreciated. VALL Review is distributed at the VALL luncheon. In order to achieve this, it is necessary to have submissions to the editors three weeks before the VALL Executive Meetings. Please note the copy submission deadlines for the following year are:

November 24, 1994 for the December issue

February 23, 1995 for the March issue

June 1, 1995 for the June issue

August 31, 1995 for the September issue

INFOBITS

VALL Next meeting October 20, 1994. Watch your mail for program information.

UBC September 30, 1994. Copyright. This workshop will interest management and public services staff in all types of libraries. Friday, 9:00 - 4:00 p.m. University Golf Club, 5185 University Blvd. Vancouver, B.C. Phone 822-2404, Fax 822-6006

October 1, 1994. Planning your CD ROM search service. This workshop will help you to determine the most appropriate electronic search capability for your library. Saturday, 9:00 - 4:00 p.m. School of Library, Archival and Information Studies, 8th floor, UBC Main Building

October 22, 1994. Advanced Searching. The workshop focuses on methods for diagnosing database indexing, determining the difference between one strategy and another, professional and value added presentation for search results to clients and client relations. Saturday 9:00 - 4:00 p.m. School of Library, Archival and Information Studies, 8th floor, UBC Main Library Building.

5th Trinational Library Forum Feb 23 to 25, 1995.

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VALL REVIEW

INFOBITS CONTINUED...

The conference will be held to provide information professionals from Canada, the U.S. and Mexico with an opportunity to consider common areas of interest. Mexico City. Contact Susan Darlington for further information at 514-737-3387 or fax 514 737-4387.

SLA October 18, 1994. Gaining Commitment: A Skills Building Workshop to move Information Services up in Corporate Priority. The second in Quantum's Professional Development Workshop Series which provides information professionals with the same fundamental tools that sales professionals use to gain commitment from decision makers. Contact Mary Anne Pomphrey. Phone 687-1117. Held at Waterfront Centre Hotel. 8:30 - 4:30p.m.

BOOKSTORE

Books For Sale

Contact: Maureen Hall
Blake Cassels & Craydon
1700-1030 West Georgia Street
Vancouver, B.C. V6E 2Y3
Phone 631-3317; Fax 631-3309 Wednesday - Friday
Canada Tax Service - Carswell (complete set)

Contact: Anna Holeton
BCIT Library
Phone: 451-6825; Fax 430-5443
Internet: HLEA1468@BCIT.BC.CA
Available free to any interested library:
Law Society of Canada Special Lectures 1965-67, 1969, 1971-72, 1974-78 & 1980-81

Contact: Gillian Crabtree, Librarian
Ferguson Gifford
Suite 500-666 Burrard Street
Vancouver, B.C. V6C 3H3
Phone 697-3216; Fax 683-2780

Dominion Tax Cases 1920 to 1993 [Complete bound set]
Canada Tax Cases 1917 to 1992 [Complete bound set]
Canada Tax Journal 1969 to 1991 [Complete bound set]
Federal Court Service (Current to 1993) (Butterworths)
[2 volumes]
Supreme Court of Canada Report Service (Current to April 1994) (Butterworths) [6 volume current service and 3

volume report service]

B.C. Decisions Criminal Conviction Cases 1971 to 1991
[Complete]
B.C. Decisions Criminal Sentence Cases 1971 to 1991
[Complete]
B.C. Decisions LRB/IRC/LRB 1979 to 1994 to date
Ontario Corporate Law Guide (Current to March 19, 1994)
(CCH)
Law Society of Upper Canada Lectures 1950 to 1992
[Complete]

Books Wanted

Contact: Gillian Crabtree, Librarian
Ferguson Gifford
Suite 500-666 Burrard Street
Vancouver, B.C. V6C 3H3
Phone 697-3216; Fax 683-2780

HALSBURY'S Laws of England Third Edition, Canadian Converter Volumes [10th, 11th or 12th replacement volumes]
CORDERY on Solicitors [Eighth Edition and 1991 supplement]
Canada Gazette Part II 1978 [Volume 112]

PETER BARK MEMORIAL FUND

Donations Address

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