

VALL Review

Vancouver Association of Law Libraries

Volume 31, No. 1

In this issue:

The President's Desk	1
From the Editors	3
Professional Development at Every Career Stage	3
CALL/ACBD 2018 Conference Sessions & Highlights	6
AALL and CONELL 2018 Conference Summary	7
American Library Association Conference 2018	8
Column: Courts on Research	9
Column: From the Webmaster's Screen	10
Member Announcements	11
News from Quickscribe	12
News from UBC Law Library	13
News from LexisNexis	14
News from Courthouse Libraries BC	14
News from InfoAction	15
News from Thomson Reuters	15
News from CanLII	16
News from CLEBC	19
2018 Survey Results	19
Fall Programming Review	23
Upcoming Conferences	25
Statement of Income and Expenses	26

The President's Desk

Fall is the time of year of new beginnings: a new school year, new articling students and, for VALL, a new executive. I am delighted to be serving as VALL President for the 2018–2019 year alongside such a wonderful team and would like to thank them for volunteering their time and energies to VALL.



Susannah Tredwell
VALL President
2018–2019

The feature article of this issue of the VALL Review is “Professional development at every career stage” featuring insights from Laura Eno of McMillan, Jason Wong of McCarthy Tétrault, and Rebecca Tomlinson of Koffman Kalef. Although Laura, Jason and Rebecca are all at different stages of their careers, one element they all touched on is how important it is to connect with other professionals. During the 16 years I have been a member of VALL, I have benefited so much from the generosity of members who were willing to share their experiences and give advice.

The *VALL Review* also includes summaries of various sessions from this year's CALL/ACBD conference in Halifax, the AALL/CONELL conference in Baltimore, Maryland, and the ALA Conference in New Orleans. The sheer breadth of what these sessions cover is a testament to the broad skillset we need as library and information professionals.

Danielle Brosseau and Julie Wettstein, the VALL Programs Committee, have been working hard on producing a slate of programs including traditional seminars, brown bag lunches, and social events that allow VALL members to learn from each other in formal and informal settings. Julie and Danielle surveyed the membership earlier this year to find out what topics and formats members were most interested in, and you can find the results of this survey on page 19. If you have any additional suggestions for programming, please let one of the VALL Executive know.

A big thank you to Stef Alexandru and Emily Nickerson for their hard work in putting together this issue.

Susannah.

VALL Review

VALL Executive

President

Susannah Tredwell
DLA Piper LLP

Past President

Teresa Gleave
Fasken Martineau DuMoulin LLP

Vice President

Marnie Bailey
Fasken Martineau DuMoulin LLP

Membership Secretary

Lesley Dobin
Courthouse Libraries BC

Treasurer

Angela Ho
Victory Square

Programs Committee

Julie Wettstein
Farris LLP

Danielle Brosseau

Harper Grey LLP

VALL Review Editors

Stef Alexandru
Lawson Lundell LLP

Emily Nickerson

Norton Rose Fulbright Canada LLP

Webmaster

Joni Sherman
Department of Justice

The *VALL Review* is the official newsletter of the Vancouver Association of Law Libraries. VALL is composed of members of the law library community interested in discussing issues and sharing ideas. Opinions expressed in the newsletter are those of the authors and do not necessarily represent VALL policy or position. Unsolicited submissions are welcome. VALL reserves the right to edit submissions.

ISSN 1712-065X

Vancouver Association of Law Libraries

PO Box 48663, Bentall Centre
Vancouver, BC V7X 1A1



From the Editors

Stef Alexandru, Lawson Lundell
Emily Nickerson, Norton Rose Fulbright

The theme of this first issue of the 2018–2019 VALL year is professional development. When we began working on it this summer, we thought that the CALL/ACBD conference sessions and highlights are only the tip of the professional development iceberg. We reached out to VALL members who attended other conferences this calendar year and we are pleased to include two articles, one from Roman Lanzarotta at AALL and its sister conference, CONELL, and another from Tracy McLean at ALA. We then considered the perennial information professional question, *how does one keep up with the rapidly changing profession?* The second feature article considers professional development at different stages of one's career. We asked three professionals who are in early, middle, and late career stages to share their tips, ideas, and examples of activities they engage in. Our thanks to Laura Eno, Jason Wong, and Rebecca Tomlinson for sharing their words of wisdom with the VALL community.

Being that we are early career librarians, your editors have also been partaking in professional development activities the past year. Emily is currently taking an undergraduate online Corporate Law course from Queen's University, while Stef attended the 2018 CALL/ACBD conference, NLLI 2018, and more recently, completed a course on public companies from SFU Continuing Studies.

Send us your ideas and examples of interesting professional development sessions you plan to attend, and don't forget to check out the [VALL website](#) for upcoming [VALL events](#).

Stef and Emily

Feature article: Professional Development at Every Career Stage

As a niche subset of special libraries, law librarianship, by its highly specialized nature, demands continual professional development. A successful law librarian will develop varied skillsets as their career progresses. Professional development for early career law library workers is plentiful and professional organizations – VALL included – at times struggle to plan and offer programs that will attract not only early career but also experienced professionals. With this challenge in mind, we asked three law library professionals at different stages of their careers to share advice, tips for professional development, and examples of activities they engage in to keep their finger on the pulse of the profession.

Laura Eno, McMillan LLP || 10 years'+ experience

1. Maintain good communications with your colleagues from other firms. No one understands the library “workings” better than another library person. Not only is this important for the discussion of professional library matters but also for moral support!
2. Continue supporting and taking part in activities offered by the library community and take advantage of any and

all training when you can.

3. The hardest and most difficult thing for me is staying open – open to new ideas, new software, new databases, change, change and more change! Sometimes it's frightening and at other times, really very satisfying, as in the grey matter still works!
4. Yoga and deep breathing (actually this should be #1 on the list).

And in the spirit of celebrating a long career in law libraries, Laura recommends keeping things simple. (*Editors' note: this is also good life advice.*)

Laura Eno has been the Library Technician at McMillan for 25 years.

Jason Wong, McCarthy Tétrault LLP // 3–9 years' experience

Borrowing from a well-utilized toolbox analogy, professional development during the initial stage of my LIS and law librarianship career was very much like acquiring the fundamental tools needed to perform the daily tasks of the job for the first time. Many of these experiences were broad introductions to unknown subjects and topics, and had a certain novelty because of that lack of prior knowledge. It also bears mentioning that I was fortunate enough to have many of these experiences through generous conference funding provided by my employers.

During the current phase of my career, where I have at least a passing familiarity with most aspects of the profession, PD experiences are now akin to acquiring more precise tools to perform more specialized tasks, polishing that initial set of fundamental tools so that it keeps its utility, and looking to add completely new tools that traditionally have not been part of the LIS toolkit.

My suggestions for colleagues who are in a similar phase as me are:

1. *Look outside LIS associations:* Recently, I have found opportunities to participate in PD sessions provided by organizations that traditionally have not had LIS members. In my case, for example, it is the Greater Vancouver Board of Trade. These organizations often welcome non-members: watch for non-member pricing for events, ask a colleague who is a member to attend as their guest, or simply ask the organizers if you can attend.
2. *Don't forget about vendors:* While our vendors provide sessions with a legal professional audience in mind, many of them are relevant to our LIS work. Look a little closer at the vendor promotional material, or simply ask vendors for a session that is more targeted to you and your team.

For example, one of my vendors that caters to labour & employment law recently hosted a webinar on the implications of cannabis legalization for the workplace. This session not only provided me with practical research tips, but also helped me to better understand the issues that may be of interest to my L&E lawyers.

3. *Ask around within your organizations:* Use the question "have you been to any PD sessions lately?" to start water-cooler chats with non-LIS coworkers within your organization. Again, you just may learn of a new association or

opportunity that could have direct relevance to you. In my case, for example, a colleague was attending a seminar on working with different personality types, and I invited myself along.

If your organization has an HR or continuing education team, ask them about sessions they are planning in the near future and if you can attend. At the very least, ask if it is possible to receive a copy of the session material (presentation slides, a recording, etc.).

Jason Wong is a legal researcher at McCarthy Tétrault and has been a librarian for 7 years.

Rebecca Tomlinson, Koffman Kalef || 0–2 years' experience

As a newly minted librarian working solo for a small private firm, professional development at this stage in my career primarily means networking and remaining calm. I joined VALL and CALL as soon as I was hired at my firm, and I joined CALL's New Professionals SIG and volunteered to co-chair the Private Law Libraries SIG. I don't know everything, but I knew these associations would connect me to an indispensable knowledge base. I regularly need to reach out to members of these associations for help, and knowing that I have them as a resource is especially comforting as a solo librarian.

I also keep in regular touch with my UBC SLAIS cohort, both those who have graduated and those who are still completing their studies. We try to meet in person once a month to share our professional and personal experiences. These meet-ups have been a really rewarding way to bridge the gap between what I learned in school, and what the job is really like. We have all gravitated to different types of librarianship, and it is interesting to learn about the different work environments. Sharing our experiences has been particularly helpful in mitigating the ever-creeping self-doubt and "imposter syndrome" feelings.

Lastly, when I started my job, I gave myself time to observe how the firm uses our library before I proposed any changes. For the first three months, I maintained the status quo, but also spent time looking into new, more cost effective ways of making the library more valuable to the firm. Taking time to learn and observe helped keep me from panicking or feeling completely overwhelmed. In talking with my peers and doing some research, I came up with a few ideas to consider integrating into or changing about our library. I made an online user survey and sent it to all current and potential library users at the firm. The survey results not only confirmed most of my suspicions about what needs a bit of fixing, but also gave me a priority list of projects to work on and plan for going forward. Now I am in a place where I can start to make an organized business case for some of the most needed projects as part of a bigger picture, and confidently put my own flare on our library.

Rebecca Tomlinson graduated from UBC SLAIS in 2018 and is the librarian at Koffman Kalef.

CALL/ACBD 2018 Conference Sessions & Highlights

AI's Infiltration of the Legal Profession

Andy Froese, Library Technician | Alexander Holburn Beaudin + Lang LLP

I was fortunate to be a recipient of the Peter Bark Professional Development Bursary, which I used to attend the 2018 CALL/ACBD conference in Halifax. I enjoyed the chance to be on the east coast, meeting colleagues, and hearing about current issues and the latest ideas in the law library profession.

Artificial intelligence (AI) was a topic that came up in a number of sessions, one of them being AI's Infiltration of the Legal Profession, presented by Kim Clarke, Senior Instructor, Faculty of Law, and Director, Bennett Jones Law Library, University of Calgary.

She began the session by saying that the legal profession is 10 to 15 years behind other professions in the use of AI, but that the use is growing. She mentioned: Technology Assisted Review (TAR) - used in eDiscovery; Predictive Analytics Software which uses algorithms to analyze data and predict results in future cases; and AI used to draft and review contracts.

Ms. Clarke talked about how AI is being developed to think like a lawyer, and gave some examples. Last year a researcher created an AI that passed the Japanese bar exam. AI legal research tools such as ROSS Intelligence can now provide more precise results lists. LISA (Legal Intelligence Support Assistant) is used in negotiations to find the middle ground between lawyers. AI legal writing can't replace human-written legal memos, but there are news-writing bots for shorter news items, and, she said, at some point AI will get better. On the quirky side, there is Curated AI, an AI poetry magazine, "written by machines for people".

So what impact will AI have on the legal profession? Access to justice is one area where AI could have a significant impact, where bots can explain the law and provide tailored legal information at a lower cost, leading to a more competitive marketplace.

And how will law libraries be affected? Ms. Clarke pointed out that we have already adapted to include Knowledge Management, Competitive Intelligence, Business Development and Process Improvement in our libraries, and that we need to expect further change to our roles.

She closed the session by asking if we should consider some distant "what ifs." Could lawyers be in trouble with law societies or sued for not following an AI's recommendation? Are autonomous legal AIs a possibility in the future?

It was an interesting session, with food for thought as we move into the future.

Cannabis legalization plenary

Stef Alexandru, Librarian | Lawson Lundell

This year's CALL conference took place in Halifax, NS and thanks in part to funding from VALL's Peter Bark Professional Development Bursary, I was able to attend and immerse myself in sessions and discussions about all things law librarianship including trending topics, research tips and tools, and meeting knowledgeable colleagues from across the country.

The topic that stood out for me was the cannabis legislation plenary. The cannabis legislation plenary featured four individuals who play an integral role in implementing the elements for which the Nova Scotia government is responsible when bill C-45 comes into force on October 17, 2018 and cannabis is legalized: Dr. Robert Strang, Chief Medical Officer of Nova Scotia; Robert Purcell, Executive Director of the Public Safety Division for Nova Scotia's Department of Justice, and Myrna Gillis, a labour and employment lawyer, with moderator Matthew Herder, Director of the Health Law Institute and an Associate Professor at both the Schulich School of Law and the Faculty of Medicine at Dalhousie University.

The panel discussed what provinces are responsible for when cannabis is legalized and the challenges associated with medical, judicial, and legal aspects. Canada is the first country to legalize cannabis and for this reason, very little evidence-based research exists making much of the provincial and federal government's work trailblazing. Checks and balances that would normally have precedent do not exist. Even so, things are and will continue to evolve, including how insurance claims involving second-hand smoke are dealt with, the issue of tax on medical marijuana which for now is in place despite lobbying, and the impact the tax will have on the terminally ill. In addition to these ongoing issues, the panel identified other future considerations once cannabis is legal: the pressures of commercialization, disability issues, the in-force date and work associated with the implementation of the legislation and its effect on the retail aspect.

Other issues will need to be addressed in the near future as well, including the legalization of edibles in 12 months' time, the co-use of alcohol and cannabis, constitutional challenges related to drug impaired driving, supply issues, and more. The next few years will be interesting times.

AALL and CONELL 2018 Conference Summary

Roman Lanzarotta, Information Services | Courthouse Libraries BC

My AALL experience in Baltimore, Maryland began with CONELL (Conference of Newer Law Librarians), the mini-conference for newer law librarians which takes place just before AALL begins. CONELL is meant to jumpstart your conference experience, giving you a chance to network rapidly and get a sense of how the rest of the AALL will be structured. I highly recommend attending if you're a newer law librarian since it really drops you right into the action of what would otherwise be a pretty intimidating conference. The speed networking exercise held there was my favourite part of the mini-conference and really added to my AALL experience overall. It was a bit like speed dating but with a professional focus. We were organized into groups and given three minutes to introduce ourselves and what we

did, which gave me a jumping off point to get to know some American librarians and get my foot in the door of some existing social circles. Without it I'd only have met a fraction of the people, but after the speed networking I was bumping into people I'd already met all conference long.

AALL itself was a much larger conference than I had ever attended, so I tried not to be overwhelmed by building my session schedule well in advance and exploring the conference space when I had time so I always knew where I was supposed to be going. It's really easy to get turned around when the conference is spread across two hotels and most of a convention centre. I attended as many sessions as I could, including sessions on access to justice approaches, marketing to library stakeholders and collecting & evaluating metrics to properly display a library's value, just to pick a few, and tried to take away a core lesson or two from each one.

Although I came home feeling like I'd learned a lot from the sessions, my strongest convention memories are from the product demos in the vendor's hall. The Westlaw Edge demo really stood out from the pack. The metrics presented in it are so in-depth that they toe that line between incredibly useful and totally terrifying, leaving you with a sense that you've just watched some sort of dark magic ritual unfold rather than having just seen a legal research tool at work. I loved being able to glimpse into the future to see what tools legal libraries will be using in the coming years. I have to give special mention to LLMC Digital for being the only vendor with staff who could immediately answer my questions about their Canadian content, though everyone else I left questions with has since been in contact with answers.

This conference has something for everyone. There's a lot to learn, from specialized topics to sneak peeks at new tools, endless opportunities to network with people from all over North America and a little time left over to explore a new city. It's definitely worth attending if you have the opportunity.

American Library Association Conference 2018

Tracy McLean, Information Services | Courthouse Libraries BC

This was my first time attending the ALA Conference, and I have to say that it was amazing! Not only did 22,000 librarians come to New Orleans for six days of non-stop learning, it was star-studded:

- Michelle Obama was the keynote speaker. People lined up for hours, as there was only room for 10,000. I got in! She talked about work ethic, raising children, being a woman, striving for work/life balance, and the importance of remembering one another's humanity. She has a book coming out in November, *Becoming*, which she described as a re-humanization effort.
- Sally Field was there to discuss her upcoming autobiography, *In Pieces*.
- Emilio Estevez screened his film, *The Public*.
- Viola Davis was the closing speaker. She was interviewed on her relationship with books and libraries. She also has a book coming out in the fall, *Corduroy Takes a Bow*.

The mayor of New Orleans, LaToya Cantrell, the first female mayor in the history of New Orleans, opened the conference prior to Michelle Obama's speech. She spoke about how libraries:

- are essential to community, because we meet people where they are.

- are a place where people feel safe.
- are a neutral place.
- are intentional in their approach.
- cause transformation.

Second in popularity to Michelle Obama was Carla Hayden, the US Librarian of Congress. She is the first woman, and the first African American, to hold the position, and the first actual librarian in 60 years. She got a standing ovation whenever she walked into a room, let alone during her sessions.

The conference was about transforming libraries, and was organized into many different content streams:

- Transforming Libraries: Community Relationships
- Transforming Libraries: Customer / User Expectations
- Transforming Libraries: Ebooks & Collections
- Transforming Libraries: Library Leadership Expectations
- Transforming Libraries: Library Workforce
- Transforming Libraries: Services
- Transforming Libraries: Space – Physical and Virtual
- Transforming Libraries: Systems and Technology
- Transforming Libraries: Teaching and Learning
- Core Values: intellectual freedom, diversity, equitable access, social responsibility

There were so many sessions I wanted to attend but wasn't able to. Most of the sessions were packed, and people were constantly standing out in the hallways trying to listen in.

Some of the topics I managed to attend session on were:

- The 30 second elevator pitch
- Crisis communication
- Balancing your professional ethics with your personal beliefs
- Training and evaluation
- Racism, Whiteness and Implicit Bias
- Study Spaces and Spirituality

It was a large conference, but really inspirational and contained a lot of content that I found useful.

You can read a summary of the conference in [American Library magazine](#).

Column: Courts on Research

Sarah Richmond, Library Manager/Research Lawyer | Alexander Holburn Beaudin + Lang

Courts across Canada occasionally comment on legal research. This column highlights recent decisions that shed light on topics such as the costs of legal research, the tools for legal research, and the necessity and importance of legal research in the context of the case.

A Lawyer's Duty to Bring Reasonable Knowledge includes knowing which Issues require Legal Research

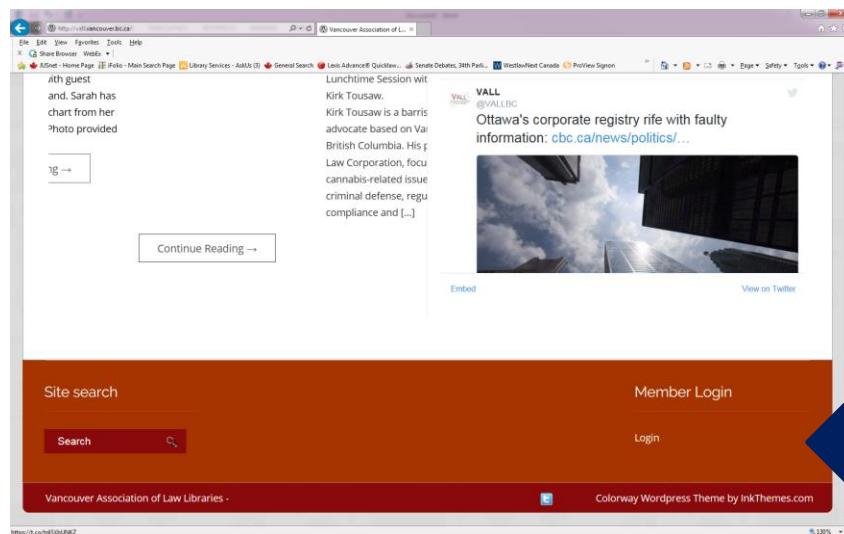
A recent Alberta decision, *623455 Alberta Ltd v The Partnership of Jackie Handerek & Forester and Shawn D. Hagen*, [2018 ABQB 86](#), reviewed the governing standard of care of a lawyer. The Court stated that “a lawyer required to bring reasonable care, skill, and knowledge to the performance of the professional services that the lawyer has undertaken for the client. (...) As for knowledge, a lawyer should know the elementary or fundamental principles of the area in which he or she is providing services, should be able to recognize topics requiring further legal research, and should be able to ascertain the applicable legal rules” (paras 65-66). Hence, legal research — and knowing when to perform such legal research — is an important part of being a competent lawyer. The principle is also reflected in the professional codes of conduct for many law societies across Canada.

Column: From the Webmaster's Screen

Joni Sherman, Library Technician | Department of Justice

The new VALL website launched ten months ago and we continue to make adjustments and iron out the creases.

A common issue that arises is accessing the VALL Directory. This directory is only accessible for members due to privacy reasons; members must be logged in to access it. We recently added a member login link at the bottom right-hand side of the homepage.



The Members' menu becomes visible once a member [logs in](#). The 2018–2019 VALL Directory will be posted in early Fall.

Some tips if you are having issues:

- Click F5 to refresh your homepage if you cannot see the directory and you are on a Windows computer
- Please send Joni an email at joni.sherman@justice.gc.ca for assistance, if you continue to have difficulties

Finally, VALL would like to thank Steve Matthews at Stem Legal for all of his assistance, knowledge, and continued

support.

Member Announcements

New members

An MLIS student at UBC's SLAIS, **Kristen Allford** has worked in a wide variety of public, academic, and special libraries, including a radio station, legislative library, and most recently in a corporate library at BC Hydro Library and Archives. Kristen joined VALL as a result of taking a law librarianship course at SLAIS. She enjoys learning and working in specialized library environments.

Allison Bale is an Executive Customer Learning Consultant at Thomson Reuters. She has been employed with Carswell/Thomson Reuters since she graduated from York University, with a Bachelor of Arts – English, in 1996. Allison was born and raised in Ontario, but has resided in beautiful British Columbia since May 2003. She enjoys Vegas vacations with her husband and spending time with her family and friends.

Fiona Chiu is a Librarian at Courthouse Libraries BC. She graduated from UBC SLAIS and has since worked as a public, virtual and health librarian. She is also a proactive member of the Health Libraries Association of British Columbia and recently finished her term as President this past summer.

Felix Evans is a Product Adoption and Learning Specialist (read, Trainer!) for LexisNexis Canada. Felix obtained a law degree from Sheffield University in the UK before moving to Canada. He is currently working for LexisNexis and self-studying for the Federation of Law Societies Canada's NCA exams so that he might article with a Canadian firm. In his spare time he is a keen runner and hopes to qualify for the Boston marathon next year.

Shannon McLeod began her library career as a public librarian before turning her focus to law. She previously worked as a librarian at BC Courthouse Libraries before taking on the role of LawMatters Program Coordinator. She joined McMillan LLP as a Research Librarian in April 2018 and provides research support across McMillan's locations. She is particularly interested in legislative research and enjoys the fast-paced environment and variety of research topics she gets to explore in her new role.

Rebecca Tomlinson became the Librarian at Koffman Kalef LLP in May 2018. She graduated from UBC's SLAIS with her MLIS earlier this year. While pursuing her Master's, Rebecca held student librarian positions at VGH's Biomedical Branch Library and Woodward Library. She has a strong background in customer service and thrives in leadership roles, specializing in mentorship. She is also passionate about coffee, and when she is not at the firm, you're likely to find her training staff or roasting coffee for Vancouver-based cafe chain, JJ Bean.

VALL also welcomes new members **Clare Asquith-Finegan**, **Salma Berrada**, and **Laura Selby**.

Lifetime Members

VALL recently honored a new lifetime member.

Elizabeth Kinersly was called to the BC Bar in 1987 after articling at Campney & Murphy in Vancouver.

Elizabeth joined VALL in 1989 as a student member before entering library school at UBC. After she graduated in 1992, she joined Swinton & Company, now Miller Thomson, and remained there for her whole career.

Elizabeth has been active in the law library community and has served on the VALL Executive in a number of positions over a twenty-year span including Programs (1990–1994) and Vice President / President / Past President (2009–2012). She has also been a longtime member of CALL/ACBD and participated in the Ottawa conference in 2007.

Now that Elizabeth has more time for herself, she and her husband are doing some travelling and tackling some home renovations.

News from Quickscribe

Mike Pasta, CEO | Quickscribe

What's New at Quickscribe

A recent Quickscribe client survey provided some insight on how [Quickscribe Online 2.0](#) is used and how the service can be improved.

The survey suggested that most users would benefit from a training session with many users indicating they are unfamiliar with the newer features on the site. Nearly 82% of respondents expressed an interest in a future training session.

Overall satisfaction with the service was high with 90% of those who manage the subscription stating the service offers very good or excellent value.

Recent Enhancements

Over the last six months Quickscribe has been focusing on the following areas:

- More historical legislation. Users will notice that Quickscribe continues to broaden its historical coverage with most statutes now spanning back to 1995/96. Work on expanding historical regulations will begin this fall.
- New "Print Search Results" feature
- Enhanced "email section" feature
- New "Return to Search Results" feature

- More information on historical legislation drop down feature
- Fixed PDF bug impacting laws with no parts/divisions
- New [annotators](#) including contributions from PGTBC and CLASBC
- More than 5000 Hansard references have been added to date with more to come

Finally, Quickscribe is also working on a new early consolidation project. Details coming soon!

News from UBC Law Library

George Tsiakos, Acting Head | University of British Columbia Law Library

Staffing

September saw the retirement of our beloved UBC Librarian Melody Burton. Melody was Chief Librarian at UBC's Okanagan campus from 2005 to 2011. In 2011, she was appointed Deputy University Librarian for the UBC Library system, a position she held until her recent retirement. From 2016 to 2017, Melody also served as Interim University Librarian. We wish Melody the very best in her retirement!

Since September 2016, Sandra Wilkins, Head of the Law Library, has been serving as Interim Associate University Librarian and Acting Director, Irving K. Barber Learning Centre. Sandra's dual interim roles have been extended to March 31, 2019. In the meantime, George Tsiakos will continue in his role as Acting Head of the Law Library until March 31, 2019.

The Law Library was very excited to welcome back Lyndsay Forsythe from her maternity leave at the beginning of September. Lyndsay is our Public Service Library Assistant, responsible for inter-library loans and our digital and print signage. Welcome back, Lyndsay!

UBC Library Strategic Framework Planning Committee

When Susan Parker took over as the new University Librarian last year, one of her major goals was to develop a new Strategic Framework that would help shape UBC Library's next century. In August, Susan established a new Committee to achieve this goal and DeEtta Jones & Associates has been retained to help guide this process. The Committee includes members from the various branches. The goal is to finalize the new Framework by early spring 2019.

Instruction and Learning

George Tsiakos and Veronika Kollbrand continue to teach Legal Research and Writing at the Allard School of Law. The overall goal of this course is to develop practical research skills, with a focus on researching the law in British Columbia and Canada using both print and electronic resources. George is teaching two sections and Veronika is teaching one section. George is also teaching Advance Legal Research courses to upper year and graduate law students.

Each summer, the Allard School of Law hires a number of student research assistants. In the past, the library offered a half-day training session for new RAs covering various legal research topics. The advantage of this approach was that

students received training at the same time. The major drawbacks, however, were that not all topics covered were relevant to each student. In addition, some topics were not covered due to time constraints. In light of these drawbacks, the Law Library introduced tailor-made research sessions for individual RAs that focused on their specific research tasks. This new approach was a hit with the students. In particular, they appreciated the ability to ask specific questions about their subject matter.

Collections

The Law Library's overall budget has remained stable – a trend that will hopefully continue. As in the previous two years, the Library continues to expand its online collection of monographs and serials. Major e-book packages include Elgar, University Press Scholarship Online, Routledge, Taylor & Francis, Hart Publishing (Bloomsbury), and Oxford University Press.

News from LexisNexis

Christine Rocheleau, Segment Marketing Manager, Mid and Large Law | LexisNexis

LexisNexis is pleased to announce the following Lexis Advance[®] Quicklaw[®] enhancements:

- [New Natural Language Algorithm](#)
- [Accessibility Enhancements](#)
- [Product Overview — OneCase](#)
- [New Messaging Helps You Better Understand Your Results Page](#)
- [Coming Soon! — New Graphical View](#)

More details about the [Latest Updates](#) are also available when you log in to [Lexis Advance Quicklaw](#). To subscribe to get updates by email, visit [Lexis Advance Quicklaw Product Updates](#).

We would also invite you to subscribe to the [Law Librarian Newsletter](#) and read the [Summer 2018](#) and [Spring 2018](#) editions.

Click [here](#) to download a copy of the latest issue of the Rule of the Law Report, a free, quarterly newsletter which covers a wide range of timely rule of law issues.

Telephone: 1-899-387-0899

Email: service@lexisnexis.ca

News from Courthouse Libraries BC

Tracy McLean, Manager, Information Services | VPL Courthouse Libraries BC

Caroline Nevin, New CEO for Courthouse Libraries BC

The Board of Directors of Courthouse Libraries BC (CLBC) is very pleased to announce that Ms. Caroline Nevin will be the Society's new Chief Executive Officer, effective January 7, 2019.

Ms. Nevin will replace Ms. Kari Boyle who has been the Interim CEO since July 2018.

Ms. Nevin joins CLBC from the Canadian Bar Association BC Branch where she has spent the last 21 years advancing legal education, Access to Justice and the interests of lawyers and the public. Ms. Nevin has been their Executive Director since 2007 and previously served as Associate Executive Director and Director of Communications & Government Relations.

Ms. Nevin's experience, leadership and collaborative nature will steer CLBC as it continues to fulfil its crucial role in providing legal information and increasing Access to Justice in this province.

- Alan Ross, Chair, Courthouse Libraries BC

Read the complete [CBABC](#) announcement.

News from InfoAction

Jade Reed, Manager | VPL InfoAction

Jade Reed joined InfoAction in 2018 as Manager after 6 years working in the Library Vendor sector where she provided total information solutions to libraries and corporate clients across Australia, New Zealand, and Western Canada. In addition to her past role as a Librarian at Vancouver Public Library, Jade has lead marketing and property management teams in the real estate sector. Jade is passionate about public libraries and is committed to ensuring excellent customer service to clients with unique research and corporate needs. Jade completed her Masters of Library Sciences at the University of British Columbia.

News from Thomson Reuters

Luisa Moncada, Segment Marketing Manager | Thomson Reuters

Enhancements from Thomson Reuters

Customers using Thomson Reuters' **WestlawNext Canada** and **Practical Law Canada** can now instantly put research into practice by accessing content from both services in a single search session. **WestlawNext Canada** is now fully integrated with **ProView** eLooseleaves and **Practical Law** know-how. In one place, customers can search and browse all the case law, legislation, commentary, practice notes, and annotated precedents needed to do their best work. To learn more visit www.thomsonreuters.ca/bestwork.

Practical Law Automated Documents

Practical Law Canada and **Contract Express** have partnered to bring you a selection of standard documents automated with **Contract Express**, available with a Practical Law subscription*. With Automated Documents, you can quickly draft

customized agreements and contracts using best-in-class **Practical Law Standard Documents** that have been automated with **Contract Express**. To automatically produce a first draft, complete the guided questionnaire, and avoid the risks and costs associated with manual drafting. To learn more [click here](#).

News from CanLII

Sarah Sutherland & Alisa Lazear | CanLII

Over the past year, CanLII has received incredible support from groups and organizations across the country. An overwhelming amount of legislation, commentary, and other legal resources have been added to the CanLII collection. If you've been having trouble keeping up with all the CanLII news, read on as we recap what's been happening in recent months.

Caselaw

Earlier this summer we announced that CanLII had reached over 2 million decisions, from 307 issuing bodies, covering a total of 153 years. In addition to comprehensive coverage from 2001, when CanLII was founded, CanLII's caselaw collection now covers:

- All [Supreme Court of Canada](#)'s published cases since the founding of the court in 1877
- Cases from the [Dominion Law Reports](#) that have been cited in cases in CanLII's collection in the last 15 years, including decisions from the [Privy Council](#) that were appealed from Canadian courts
- Content from many courts nationally from before CanLII was founded, which have been added through additional scanning projects
- CanLII's two international decisions: *Browne v. Dunn*, [6 R 67, 1893 CanLII 65 \(FOREP\)](#), added at the behest of David Whelan as it is the most requested case at the Law Society of Ontario's Great Library, and *R. v. Hodge*, [2 Lew CC 227, 168 ER 1136, 1838 CanLII 1 \(FOREP\)](#).

Legislation

Later in the summer, we announced that the [Saskatchewan annual statutes](#) and [New Brunswick annual statutes](#) have been added to CanLII. We are grateful to the Law Foundation of New Brunswick and Saskatchewan Law Foundation for providing grants to make this possible. Many thanks goes to [CAIJ](#) for funding the initial development required to add annual statutes to CanLII, which started with the [Federal statutes](#) and the [annual statutes of Quebec](#).

CanLII Docs

The launch of [CanLII's Author Program](#) this summer was an important reflection of our commitment to providing barrier-free access to quality legal sources and creating a platform that empowers users to learn, create, share, and build on their skills. We look forward to sharing news from the outcome of this program.

With the rapid expansion of our documents collection, there is increased potential to learn from these helpful resources.

You can read these anytime, anywhere, on your computer, or on your phone, and there is no sign-in or access fee required. Here is a list of books, reports, research papers, newsletters, and journals that have been recently added to CanLII Docs:

Law reviews

- *Alberta Law Review*
- *Appeal: Review of Current Law and Law Reform*
- *Canadian Bar Review*
- *Canadian Journal of Comparative and Contemporary Law*
- *Canadian Journal of Human Rights*
- *Canadian Law Library Review*
- *Canadian Parliamentary Review*
- *Dalhousie Journal of Legal Studies*
- *LawNow Magazine*
- *Manitoba Law Journal*
- *McGill Journal of Dispute Resolution*
- *McGill Journal of Law and Health*
- *McGill Journal of Sustainable Development Law*
- *McGill Law Journal*
- *Ottawa Law Review*
- *University of New Brunswick Law Journal*
- *Western Journal of Legal Studies*
- *Windsor Yearbook on Access to Justice*

Books

- Bruce McIvor, *First Peoples Law: Essays on Canadian Law and Decolonization* – First Peoples Law
- Gerry Ferguson, *Global Corruption: Law, Theory & Practice*, 3rd Edition – University of Victoria
- *Law Students' Legal Advice Manual*, 41st edition – UBC Law Students' Legal Advice Program
- Linda C Neilson, *Responding to Domestic Violence in Family Law, Civil Protection & Child Protection Cases* – Canadian Legal Information Institute
- *Annotated Language Laws of Canada: Constitutional, Federal, Provincial and Territorial Laws* – Justice Canada, 2018
- Paul Daly, *A Pluralist Account of Deference and Legitimate Expectations* – Hart
- Paul Daly, *The Struggle for Deference in Canada* – Hart
- Stuart J Cameron, *Civil Appeals in Saskatchewan: The Court of Appeal Act & Rules Annotated*, First Edition – Law Society of Saskatchewan, 2017
- Michael A Geist, *Law, Privacy and Surveillance in Canada in the Post-Snowden Era* – University of Ottawa Press
- Collin K Hirschfeld, W Brent Gough, *Saskatchewan Builders' Lien Manual* – Law Society of Saskatchewan
- Gerard Mitchell, *The Supreme Court of Canada on S. 24(2) of the Canadian Charter of Rights and Freedoms* –

Canadian Legal Information Institute, 2018

- Malcolm Sargeant, Martina Ori, *Vulnerable Workers and Precarious Working* – Cambridge Scholars Publishing, 2018
- Michael A Geist, *The Copyright Pentalogy: How the Supreme Court of Canada Shook the Foundations of Canadian Copyright Law* – University of Ottawa Press
- Paul Daly, *Administrative Law: A Values-Based Approach* – Hart
- Peter Neumann, Jeffrey Sack, *eText on Wrongful Dismissal and Employment Law* – Lancaster House, 2017
- Family Law in the NWT. Rights. Responsibilities. Answers. Information – Government of the Northwest Territories – Department of Justice

Reports and papers from several other organizations

- Alberta Civil Liberties Research Centre
- British Columbia Civil Liberties Association
- British Columbia Law Institute
- Canadian Research Institute for Law and the Family
- Centre for Public Legal Education Alberta
- Law Reform Commission of Nova Scotia
- Law Reform Commission of Saskatchewan
- Manitoba Law Reform Commission
- National Self Represented Litigants Project

CanLII Connects

We are adding new contributors to CanLII Connects on the daily. This means that the amount of high-quality legal commentary on Canadian court decisions that is publicly accessible is constantly increasing.

We are also happy to see CanLII Connects being used by law professors as a pedagogical tool. For example, Douglas Harris included posting on CanLII Connects as a component of one of the course requirements for the Condominium Law course at Peter A. Allard School of Law at the University of British Columbia. By asking students to write about a case, giving them feedback, and then having them publish the final result online, students gain exposure in the legal community as they launch their careers forward and help others access legal commentary. We wrote about how this content was used in the community here: <https://blog.canlii.org/2018/05/04/law-students-posting-their-work-on-canlii-connects/>.

If you are a lawyer, law student, law librarian, legal scholar, or have professional competency in legal analysis, we encourage you to share your insights and join the CanLII Connects community.

We are grateful to everyone who collaborated with us to get this far and look forward to sharing more news.

News from CLEBC

New Edition: British Columbia Civil Trial Handbook

Looking for a handy trial procedure resource for your library?

Provide the litigators at your organization with the ability to effortlessly find the answer to their trial procedure question in court and at the office. British Columbia Civil Trial Handbook – 5th Edition is the BC litigator’s portable guide to preparing for and conducting trials in BC Supreme Court. Leading advocates have gathered fundamental trial principles and outlined key techniques to support a civil case in this convenient publication. Each chapter covers a different civil litigation stage and begins with a helpful list of items and questions to consider. Your litigator colleagues will be prepared for anything that may arise before, during, and after trial.

With this resource, litigators can:

- explore advice and succinct statements of law for each step of litigation, from client retainer to costs
- get organized for trial with a sample trial brief, litigation budget, and trial preparation checklist
- quickly search for support with evidence, witnesses, and objections while in the courtroom

Buy a copy for your library and prepare your lawyers for any stage of litigation today.

As with almost all CLEBC titles, British Columbia Civil Trial Handbook is available in an online-only format (\$44/year), or as a print + online package (\$219).

For more information or to purchase, call CLEBC customer service at 604.893.2121 or visit www.cle.bc.ca.

2018 Survey Results

The Vancouver Association of Law Libraries is pleased to present the Member Survey: Programming Feedback & Suggestions for 2017–2018. This survey captured event attendance by the VALL membership, and collected data for upcoming 2018–2019 events. Data was captured between July 23, 2018, and September 4, 2018, using the online survey service Survey Monkey. Our annual survey encourages all VALL active members to provide information and constructive feedback on future programming events.

This year a total of 31 VALL members participated in the annual survey, out of a possible total of 113 members. Last year 37 of 110 members responded. Most members responded within four days of the survey going live, and the day the two-week reminder was sent. This year the programs committee added four new program types to the survey to gauge member interest.

In 2017–2018, the most attended educational event was the December event “How to be a Librarian in Kazakhstan” held at the Terminal City Club, while the least attended was the Brown Bag session with Sarah Sutherland held at Farris. The most attended social event was VALL’s 30th Anniversary held at the Hotel Rosewood Georgia, while the least attended was the Coffee Morning at Dentons. Provided below is a list of all 2017–2018 VALL events from most attended to least attended, based on the results from the survey:

- March 2018 – VALL’s 30th Anniversary Celebration at The Rosewood Hotel Georgia
- December 2017 – How to be a Librarian in Kazakhstan with Rebecca Slaven
- June 2018 – Metro Vancouver Bylaw Research with Suzanne McBeath
- October 2017 – Reputation Matters with Daniel Reid
- January 2018 – Coffee Morning and VALL Website Launch at Faskens
- June 2018 – Coffee Morning Meet & Greet with Kensi Gounden at The Courthouse Library
- February 2018 – Situational Analysis for Legal Information Professionals with Sarah Sutherland
- November 2017 – Coffee Morning at Dentons

30% of members reported being unable to attend any of VALL’s educational sessions and/or social events. Of those members, they provided the following as top factors limiting their attendance:

- Scheduling and conflict
- Timing was inconvenient
- Budget constraints
- New member
- Conflicts with personal life commitments
- Topic was of personal interest, but not of professional value

The following section captures the level of interest in programs suggested for the upcoming 2018–2019 VALL year. The sections are divided into types of programs; Substantive Law, Educational sessions, and Brown Bag lunches. Substantive Law seminars are the most popular events with three annual seminars in the fall, winter, and summer seasons. Events that span substantive information with a relaxed environment are moved into the Educational session category. Brown Bag lunches are smaller, more informal events, usually held at one of the larger firms with boardroom availability. Members are invited to bring their own lunch; sometimes hosting firms provide lunch and refreshments.

During the VALL year the programs committee was approached by various members with ideas for new program types. We were pleased to see that the inclusion of joining association events received positive feedback. Of those members who responded, the list is arranged from most interested to least interested program types. Suggestions and comments for each section are collected below each list.

Social and Educational Programs

1. Lunchtime Seminar
2. Joint Association events (BCLMA, CALL/ACBD)
3. Members Social

4. Brown Bag Session
5. Law Library Tour
6. Meet & Greet (emerging professionals, CEOs, etc.)
7. Webinar
8. Coffee morning
9. Student Mentorship program

Suggestions and Comments

- After work social; loved the VAG patio for this
- Along the lines of the library tour: a library 'crawl' of a couple of law libraries, ending at a pub!
- Has VALL ever thought about doing a one full day or half day conference?

Substantive Law Sessions

1. American Legislation, Reference and Research Part II
2. Marine Oil Spill Response Laws of B.C.
3. Year in Review 2018: Top Cases and their Impact
4. The Transparency of Land Sales: Changes to the PTT
5. Fisheries Act: Strengthening Canada's Oldest Environmental Law
6. Medical Assistance in Dying: Ethics meet Empathy
7. CALL's New Committee: Diversity, Inclusion and Decolonization
8. Bill C-78: Substantial Reform to the Federal Divorce Act

Suggestions and Comments

- I would like a session about business intelligence and what it entails. I'd also be interested in a topic about Insurance Law.
- In-depth federal and/or BC legislation research course
- Always interested in hearing from law firm administrators about what's happening in law firms and the impact on law libraries, judges and experienced lawyers who practice in specific areas of law, and any changing areas of law particularly when the legislation is being revised such as when the new Societies Act and WESA were coming in and more recently, the Civil Resolution Tribunal now that it's into its 2nd year. It would also be interesting to know more about the Law Foundation and the inner workings of the Law Society and the Court Registry and the Courthouse Libraries.
- Municipal Law/Planning and development (in light of the new controversial downtown developments - i.e. North False Creek, Chinatown redevelopment); municipal law and marijuana; the intersection of Environmental Law & Resource Law (i.e. LNG, Transmountain, site C); Charter challenges; Basics of labour and employment; Gaming law/money laundering.

Educational Lunchtime Seminars

1. Government Websites: Using the GATOR, Data BC and ILRR Systems
2. Library Orientation Tips for Incoming Students, Assistants, and Lawyers: Panel Discussion

3. A Day in the Life of a Government Documents Librarian
4. How are Hansards made: Insight on Their Making from the Experts
5. Innovation in Law Firms and Their Effect on KM

Suggestions and Comments

- Project planning
- They all sound interesting, but it would be hard to justify the cost to our budget for attendance based on what we do / where we practice.
- It is useful when presenter's notes are posted on the VALL website for members to view.
- Competitive Intelligence and Business Development

Brown Bag Lunch Sessions

1. Book Club: Favourite Tried-and-True Legal Resources
2. Developing Your Soft Skills: A Librarian's Perspective
3. Conflict Resolution with a Smile: How to Deal with Tough Clients
4. Social Media: Its Practical Role in Law Libraries
5. Solo-Librarian Syndrome: Dealing with Loneliness
6. Tips & Tricks of Desk Fitness

Suggestions and Comments

- I'm not sure what desk fitness is but it sounds interesting (desktop tools/or ?)
- Budgets 101
- As these are usually free to attend, I would be interested in any of them.
- Would really appreciate something like "tips and tricks for the solo librarian," more specifically for firm libraries.
- It is useful when presenter's notes are posted on the VALL website for members to view.

The VALL membership has many kind words as well as constructive feedback for the Executive. We reminded members that though answers are anonymous, we are a close-knit community and answers and criticisms are received by colleagues and friends. The Programs Committee would like to note that constructive feedback is welcome at any time of the year.

- Just a thanks for organizing so many great sessions!
- Great ideas for proposed sessions! They all seem very interesting.
- Overall I found the sessions helpful this year. It also seemed like there were not as many sessions, sometimes it seemed like a lot of time would go by between VALL events. Perhaps others are feeling a budget issue but I would be happy for more professional development opportunities.
- Thanks for offering a variety of programs and networking opportunities to VALL members. Looking forward to next season.
- You are all doing a wonderful job. Thank you.
- Law firm marketing and business development (if looking for speakers, Heather Gray Grant).
- As always, the programs committee delivers thoughtful and useful seminars. I appreciate learning from our

members/ peers, and especially like the smaller brown bag sessions as they give a better chance to connect in person.

- I truly appreciate the effort you make to provide us all with interesting, useful and fun educational and social opportunities. While my budget may not allow us to all attend as often as we want, I am always so impressed with what's on offer, and know that it takes a lot of hard work to make these events happen. THANK YOU!!!
- All the suggestions for upcoming sessions and brown bags sound awesome! Great job and I look forward to attending any of them.
- Thank you for doing a great job over the last year!
- It is useful when presenter's notes are posted on the VALL website for members to view.
- Maybe you could get one of the presentations from CALL's NLLI to do a webinar since that information is fresh and ready to go. A session on project management in law libraries would be interesting, or something related to managing digital projects, intranets, etc. Could have a presentation from someone who works at a firm in an information governance role (record management).

The VALL Executive would like to thank all members who participated in the 2017–2018 Member Survey: Programming Feedback & Suggestions. As always the information gathered is invaluable for planning events for the upcoming year!

Fall Programming Review

Coffee Morning Meet & Greet

One early morning in June at the Courthouse Library, VALL members enjoyed delicious pastries, discussed upcoming vacation plans for the approaching summer break, and unlike most coffee mornings, members heard from and talked with Kensi Gounden, the Courthouse Library CEO. Kensi was engaging and eager to answer our questions about his role as CEO and his relationship with libraries at large. Overall members noted that this was a fantastic opportunity to actively engage with local legal administration and that they look forward to the next meet & greet!



June Session

Members gathered for the final event of the VALL Year at the Law Courts Inn and enjoyed the bright summer's day as it was calling through the large windows of the building! VALL President Teresa Gleave invited Gillian Crabtree to honor Elizabeth Kinersly as a VALL Lifetime Member. With formalities and lunch taken care of, Suzanne McBeath provided valuable insight into Metro Vancouver bylaw research. Suzanne emphasized that Metro Vancouver bylaw research varies widely depending on the request and invited members to contact her directly for assistance. Member feedback from the post session survey noted their appreciation of how informative, friendly, and attentive to questions Suzanne's presentation was.



Upcoming VALL Events

Don't forget to check out the [VALL website](#) for future events.

Upcoming Conferences

Save the date for these upcoming 2018 annual conferences!

CALL

The [CALL/ACBD 2019 Conference](#) will be held May 26–29, 2019 in Edmonton, AB.

SLA

The [2019 Annual Conference](#) will be held June 14–18th in Cleveland, Ohio.

AALL

The [112th AALL annual meeting and conference](#) will be held July 13–16, 2019 in Washington, DC.

VALL Review Newsletter Article Content Submission Guidelines

Please take a look at the guidelines below and contact the *VALL Review* Editors if you have any further questions. You do not have to be a VALL member to write for us. Anyone is welcome to contribute to the *VALL Review* as long as you meet the guidelines below. Thanks for your support and interest!

Purpose of VALL Review

- To provide short news and articles on library information and knowledge management developments of interest to VALL members with a priority focus on legal information and related issues concerning the legal sector.
- To highlight resources of interest to VALL which would be useful to the legal community and for professional library staff development.

Authors are advised to submit their draft articles that meet the minimal criteria:

- 1) In Microsoft Word, plain text or RTF.
- 2) Maximum of up to 800 words for full articles.
- 3) Single spaced with paragraphs.
- 4) Functional URLs and corresponding footnote bibliographic information for further reading.
- 5) Identification of author, their official position title and parent organization.

Publishers and vendors should only highlight for submission any new product developments that the vendor has not yet publicly released or that the vendor would like feedback from its customers. (Note: If a vendor has already released public marketing information to all customers on its corporate web site, *VALL Review* editors will exercise rights to determine if there is sufficient space to include the submitted information, in light of other VALL content publishing priorities.)

**VANCOUVER ASSOCIATION OF LAW LIBRARIES
STATEMENT OF INCOME AND EXPENSES
AUGUST 21, 2017 – JULY 17, 2018**

Chequing Account Balance August 21, 2017			\$16,092.35
INCOME			
	Membership fees	\$2,700.00	
	Bank interest	\$6.36	
	Seminar fees	\$5,770.00	
	30 th anniversary sponsorship	\$500.00	
			\$8,976.36
EXPENSES			
	Post Office box	\$199.50	
	Seminars	\$12,063.44	
	Lifetime members	\$96.31	
	Website	\$201.92	
	PBMF Bursary	\$1,000	
			\$13,561.17
NET INCOME			-\$4584.81
Chequing Account Balance July 17, 2018			\$11,507.54
Member. shares			\$131.33
Peter Bark Memorial Fund			
	Term Deposit A	Matures September 1, 2019	\$11,500.00
	Term Deposit	Matures September 9, 2019	\$1,000
	T-Bill Savings Account		\$830.31
			\$13,330.31
Member. shares			\$163.48